

# Imperial Valley College Student Services



# Counselors

- ◆ You are the people who see big picture with schedule and impact on students
  - Conflicts
    - Science classes with labs and math classes
    - Need more English, comm classes
    - Not enough classes during certain times
- ◆ Reinforcing with students that it takes 15 units to graduate, not 12
- ◆ Meeting with department chairs before schedule completed
- ◆ Helping students to stay on-goal
- ◆ Other



# Big Picture - Student Services

- ◆ Outreach designated person for each high school
- ◆ Thorough orientations, assessments
- ◆ Analysis of assessment with education for part of assessment that was lower than other parts; with opportunity to re-assess
- ◆ Articulation of math and English courses to allow for more students to get into higher level courses (Fresno story)



- ◆ Freshmen Camp, California Promise, Puente, Encuentros
- ◆ Other



# Admissions

- ◆ Degree Audit to inform students of their progress toward a degree or certificate
- ◆ Smooth processes that are not cumbersome, but are student-friendly
- ◆ Dropping for non-payment issues
- ◆ Process for adding students from wait lists
- ◆ Process to make students aware of financial assistance
- ◆ Easy application/registration process



# Schedule Development

- ◆ Process outlined clearly and has appropriate input
- ◆ Schedule mailed?
- ◆ Easy to view, manipulate, and register online?
- ◆ Matrix of IGETC and/or CSU cert courses and when they are offered in schedule
- ◆ List of Matrix courses listed above which are still open at the beginning of the term published at the "Help Hut"
- ◆ Schedule and Catalog clearly outline student processes
- ◆ Other

# Let's Talk

- ◆ Issues
- ◆ Ideas you have to improve the student experience



# Where to Go From Here



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