Q1 Have you attended any August ATLAS Conference (either this year's or previous years)?
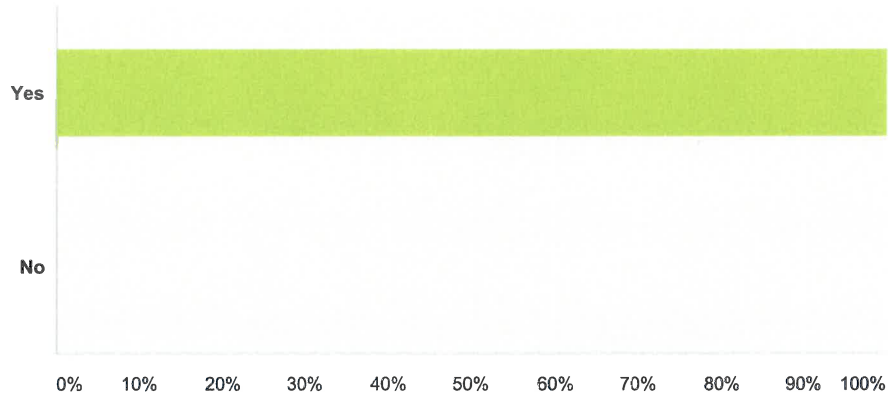
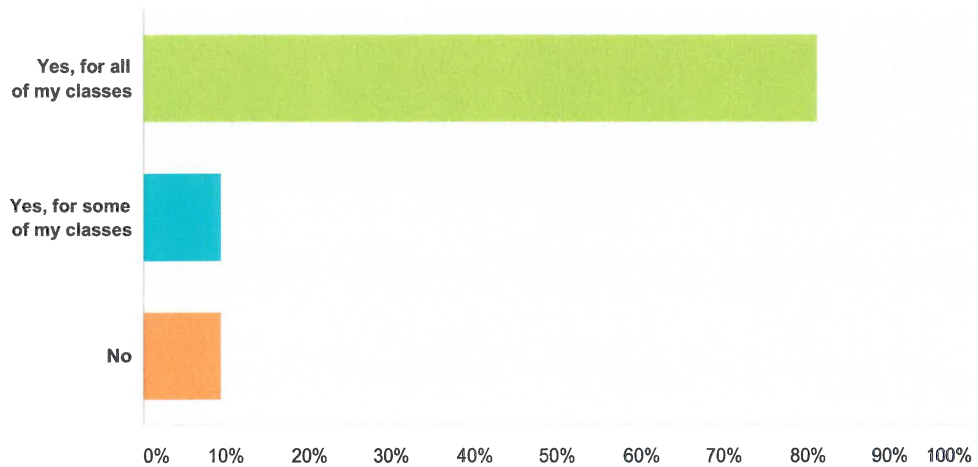Answered: 32   Skipped: 0

Answer Choices	Responses	
Yes	100.00%	32
No	0.00%	0
Total		32

Q2 Are you using the Blackboard learning management system this semester?

Answered: 32   Skipped: 0

Answer Choices	Responses	
Yes, for all of my classes	81.25%	26
Yes, for some of my classes	9.38%	3

No	9.38%	3
Total		32

Q3 How many students do you have this semester who are using Blackboard in your classes?

Answered: 28   Skipped: 4

#	Responses	Date
1	50	12/19/2014 4:40 PM
2	150	11/18/2014 11:17 PM
3	50	11/18/2014 9:40 AM
4	120	11/17/2014 11:18 AM
5	about 150	11/14/2014 1:38 PM
6	60	11/13/2014 1:52 PM
7	148	11/13/2014 11:00 AM
8	33	11/13/2014 9:33 AM
9	100	11/13/2014 9:06 AM
10	22	11/12/2014 9:41 PM
11	50	11/12/2014 9:00 PM
12	all students	11/12/2014 5:08 PM
13	28	11/12/2014 4:06 PM
14	140	11/12/2014 2:55 PM
15	approx. 180	11/12/2014 2:32 PM
16	all - approximately 200	11/12/2014 2:14 PM
17	60	11/12/2014 1:51 PM
18	63	11/12/2014 1:29 PM
19	9	11/12/2014 1:17 PM
20	120	11/12/2014 1:03 PM
21	150	11/12/2014 12:58 PM
22	112	11/12/2014 12:56 PM
23	180	11/12/2014 12:48 PM
24	31	11/12/2014 12:46 PM
25	95	11/12/2014 12:23 PM
26	210	11/12/2014 12:14 PM
27	approx 75	11/12/2014 12:08 PM
28	About 50	11/12/2014 12:03 PM

Q4 What Blackboard tools are you using this semester? (Check all that apply)

Answered: 28   Skipped: 4

Fall 2014 Technology Survey for Faculty
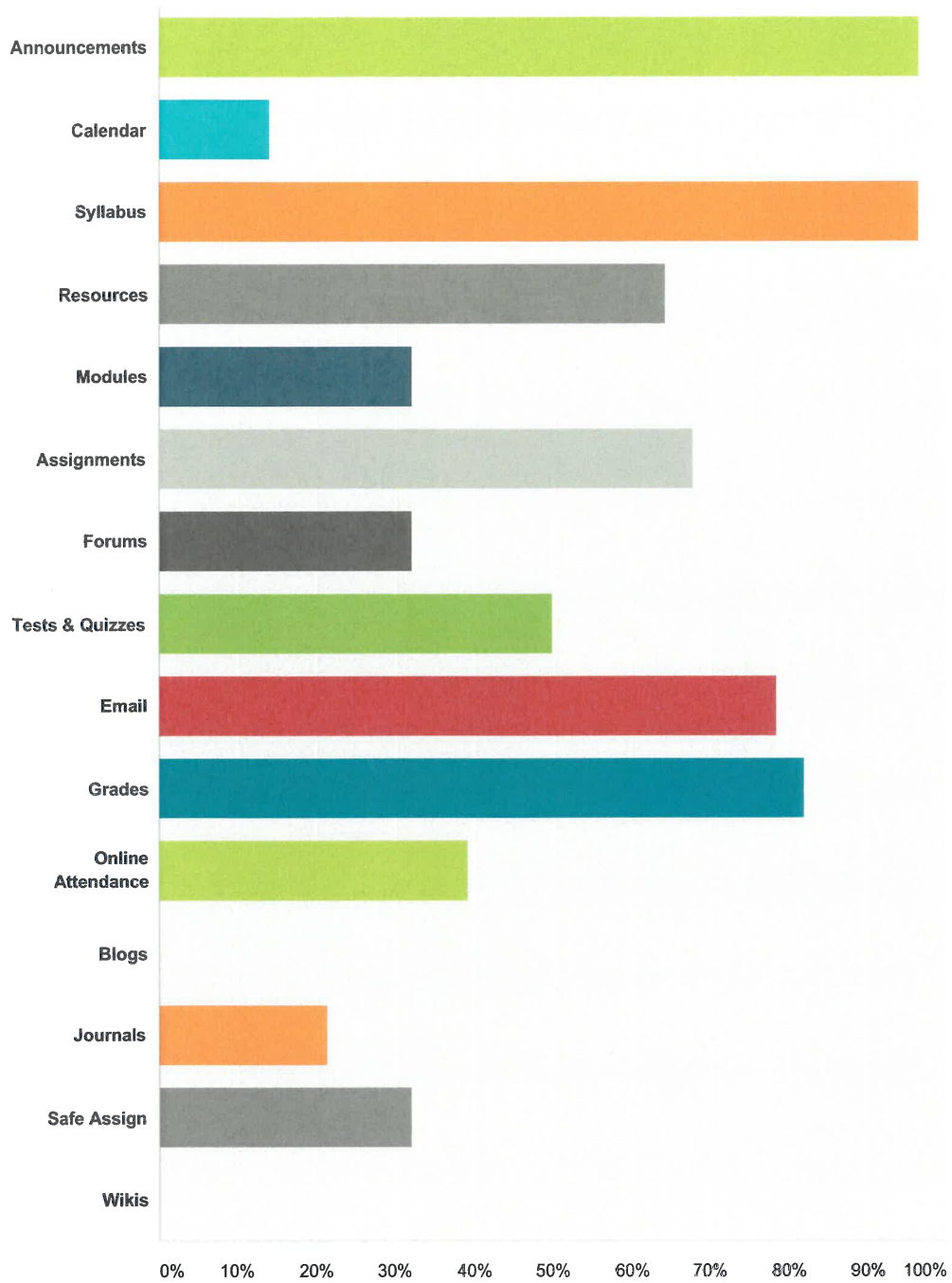
Answer Choices	Responses	
Announcements	96.43%	27
Calendar	14.29%	4
Syllabus	96.43%	27
Resources	64.29%	18
Modules	32.14%	9

Assignments	67.86%	19
Forums	32.14%	9
Tests & Quizzes	50.00%	14
Email	78.57%	22
Grades	82.14%	23
Online Attendance	39.29%	11
Blogs	0.00%	0
Journals	21.43%	6
Safe Assign	32.14%	9
Wikis	0.00%	0
Total Respondents: 28		

#	Other (please specify)	Date
1	Messages	11/18/2014 11:17 PM
2	I have stopped using the quiz format. It causes more anxiety than anything else, so I don't feel I'm getting a valid or reliable test score.	11/13/2014 1:52 PM
3	I mainly just use it to post exam review guides, quiz/solutions, and any other "handouts" I may have (things I used to photocopy for students but now just post online to save paper)	11/13/2014 9:33 AM
4	Blackboard messaging, online grading and paper return	11/12/2014 1:51 PM
5	I attach my syllabus separately, so the students do not need to choose from a list.	11/12/2014 1:03 PM

Q5 Do you require students to use Blackboard in your courses?

Answered: 28   Skipped: 4
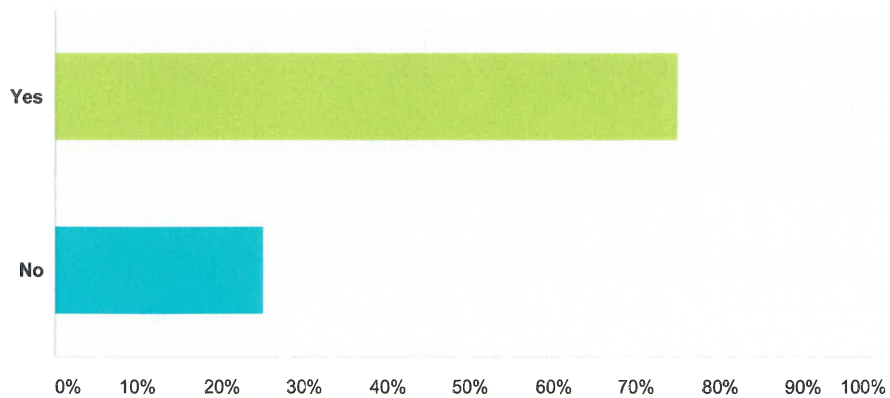
Answer Choices	Responses	
Yes	75.00%	21
No	25.00%	7
Total		**28**

#	Comments	Date
1	I post homework assignments, but they are not required to submit work through BB.	11/17/2014 11:18 AM
2	Mainly to give them access to reference sheets, handouts, cheat sheets, etc.	11/13/2014 1:52 PM
3	It's up to them if they want to go there and download the exam reviews, quiz/exam solutions, etc. Although, I do strongly encourage them to keep checking the announcements page, since I don't have another web site for doing so	11/13/2014 9:33 AM
4	All of the "handouts" and assignments are available on Blackboard if students want to access them or print them out, but they are not required to do so. I use the resource section in Blackboard during class discussions.	11/12/2014 1:17 PM
5	The amount of Blackboard use varies, depending on the class.	11/12/2014 1:03 PM
6	I am teaching two online classes.	11/12/2014 12:03 PM

Q6 I am very comfortable using Blackboard

Answered: 28   Skipped: 4
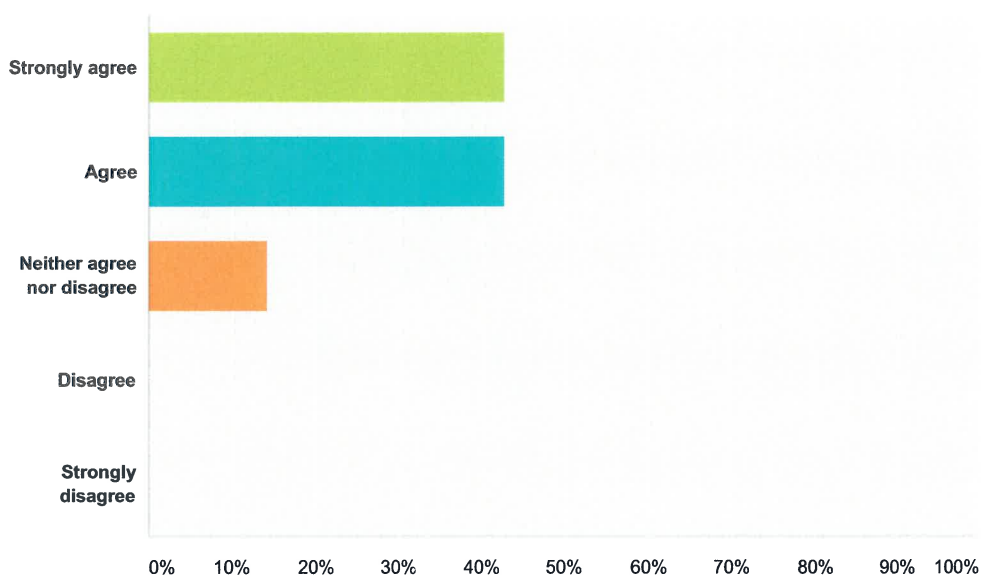
Answer Choices	Responses	
Strongly agree	42.86%	12
Agree	42.86%	12
Neither agree nor disagree	14.29%	4
Disagree	0.00%	0
Strongly disagree	0.00%	0
Total		**28**

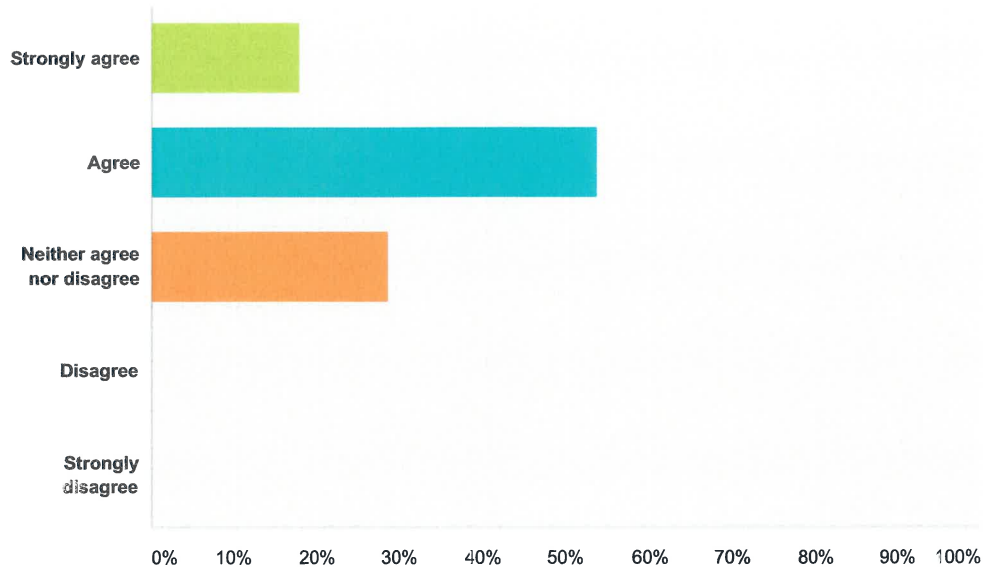| #	Comments	Date
1	I haven't learned to use the grade center, but I honestly prefer to have the flexibility and control I have with doing my grades in Microsoft Excel. I tell students to contact me if they want their current grades averages (although, I have a very simple 1000-point scale, so if they keep all their graded work, it is easy for them to add up the points themselves)	11/13/2014 9:33 AM
2	I only use the Blackboard tools with which I am familiar.	11/13/2014 9:06 AM
3	But I still have things to learn.	11/12/2014 1:29 PM

4	I don't know everything abut the program, but I know enough about it to use it in class. It suits my purposes.	11/12/2014 1:17 PM
5	It's not designed very well. The link to submit to a SafeAssign assignment doesn't look like a link and students have a hard time finding it.	11/12/2014 12:23 PM
6	I still need help with Gradebook	11/12/2014 12:08 PM

Q7 I believe that using Blackboard for my classes this semester has helped my students succeed.

Answered: 28   Skipped: 4

Answer Choices	Responses	
Strongly agree	**17.86%**	5
Agree	**53.57%**	15
Neither agree nor disagree	**28.57%**	8
Disagree	**0.00%**	0
Strongly disagree	**0.00%**	0
Total		**28**

#	Comments	Date
1	I don't know that it's helping them succeed, but it cuts down on paper use	11/18/2014 9:40 AM
2	Students have told me the biggest benefit is my posting of class notes on Blackboard so that they can go back and review their notes and information.	11/13/2014 1:52 PM
3	I have no way of assessing the impact that using Blackboard has on student success.	11/12/2014 1:17 PM
4	Depending on how much effort the student invests. BB alone helps students who make an effort. It does not ensure students will do anything.	11/12/2014 12:56 PM
5	I require my students to use Blackboard, but some still do not use it. Since I email my announcements, many people never check the announcement page or the resource page.	11/12/2014 12:08 PM

Q8 Do you plan on using Blackboard in Spring 2015?

Answered: 31   Skipped: 1
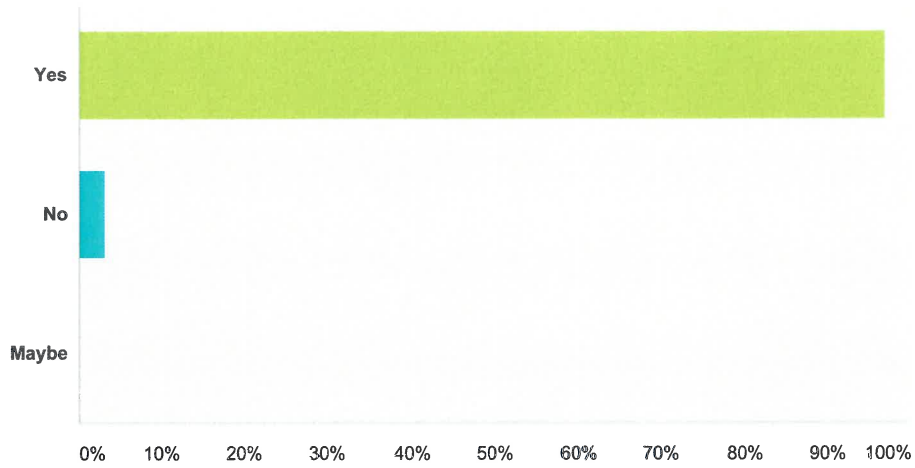
Answer Choices	Responses	
Yes	96.77%	30
No	3.23%	1
Maybe	0.00%	0
Total		31

#	If you answered "No," please explain why:	Date
1	It doesn't appear to be a very effective "teaching tool.".	11/12/2014 5:16 PM

Q9 Are you interested in attending future Blackboard training?
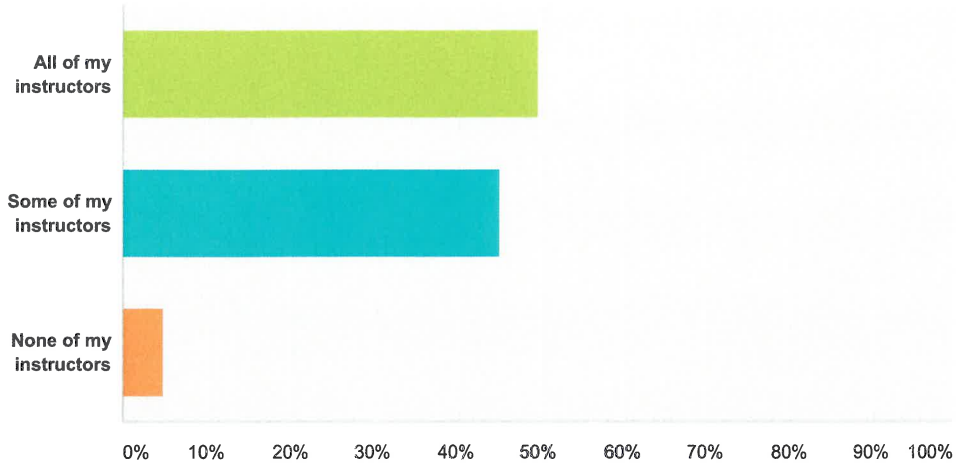
Answered: 31   Skipped: 1
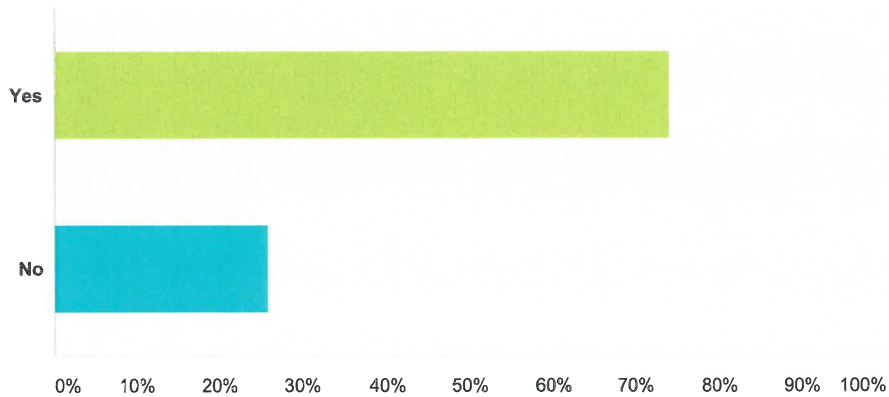
Answer Choices	Responses	
Yes	74.19%	23
No	25.81%	8
Total		**31**

#	If "Yes," then please suggest topics you would like to cover. If "No," please explain why:	Date
1	More on grade book, quiz settings, rubrics, using Needs Grading"	11/18/2014 11:18 PM
2	possibly for the new chat feature, but I feel really comfortable with everything else	11/18/2014 9:41 AM
3	I've been to the basic trainings before, so perhaps something besides just the basics? I would like to learn more about test banks.	11/14/2014 1:39 PM
4	Any new features are always good for me to look at, even if I don't use them (like how to upload videos, etc.). It would be really nice if there were some way to link or import grades from Excel, if that's possible.	11/13/2014 9:37 AM
5	Training tends to focus on record keeping (grade book) and accountability (Starfish). Is that all there is?	11/12/2014 5:16 PM
6	The modules are available online.	11/12/2014 2:57 PM
7	Adding videos	11/12/2014 2:32 PM
8	grading options (Grade Center), selective testing (like for make-ups), and test options.	11/12/2014 2:17 PM
9	The seminars are too basic.	11/12/2014 1:51 PM
10	Setting up weekly folders for resources and assignments.	11/12/2014 1:19 PM
11	The pizza thing Omar mentioned in an email. Also, how can you get the text boxes to stay on any one font size without bouncing back to 3?	11/12/2014 12:57 PM
12	My answer is really "maybe." I'm using blackboard to the extent that I want, and not sure I want to use it any more than I am already. I am not going to use the grade book. Sorry.	11/12/2014 12:25 PM
13	Weighing grades Calculated columns	11/12/2014 12:09 PM
14	Using the Blog tool.	11/12/2014 12:06 PM

Q1 How many of your instructors are using the Blackboard learning management system this semester?

Answered: 473   Skipped: 0

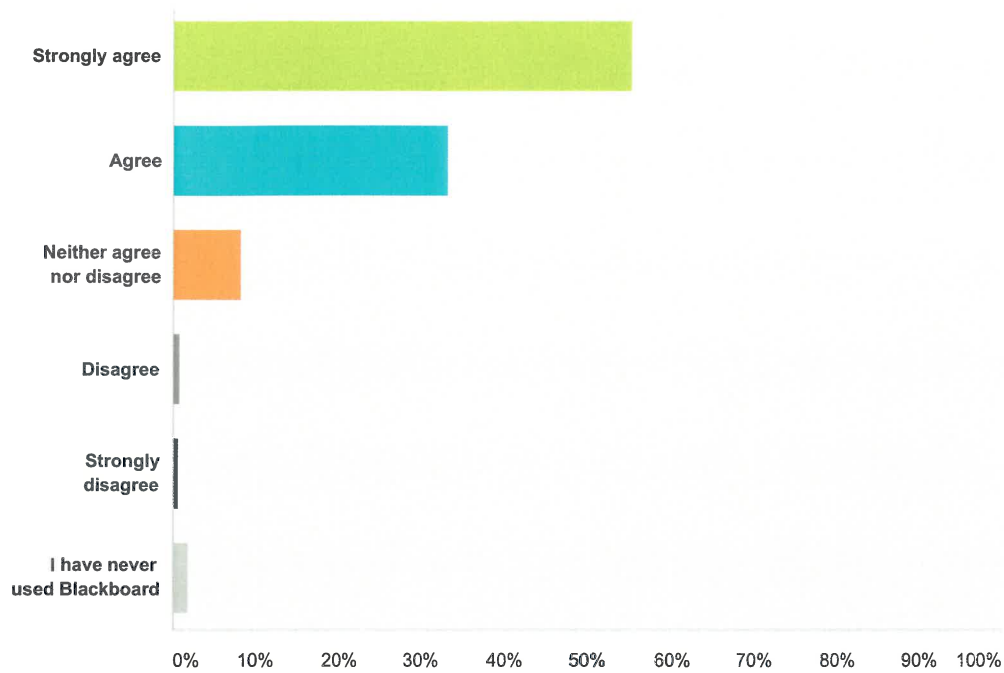| Answer Choices	Responses	
All of my instructors	49.89%	236
Some of my instructors	45.24%	214
None of my instructors	4.86%	23
Total		473

Q2 I am very comfortable using Blackboard

Answered: 473   Skipped: 0

Fall 2014 Technology Survey for Students

Answer Choices	Responses	
Strongly agree	55.18%	261
Agree	33.19%	157
Neither agree nor disagree	8.25%	39
Disagree	0.85%	4
Strongly disagree	0.63%	3
I have never used Blackboard	1.90%	9
Total		473

| #	If there is something that you are UNCOMFORTABLE doing in Blackboard, mention it below.	Date
1	Well, there is something I don't like. If you have to spell check, the system doesn't let you.	11/21/2014 5:32 PM
2	N/A	11/18/2014 2:12 PM
3	Actually I really like using it , it makes everything much simpler.	11/16/2014 9:53 PM
4	It needs streamlining and to be more user friendly.	11/14/2014 7:04 PM
5	There should be an option to resubmit an assignment because sometimes we have a habit to make mistakes and in order to delete the wrong assignment, instructors have to do it in our stead	11/14/2014 2:58 PM
6	The only problem I have encountered is submitting my assignments. I need to make sure it is properly completed and all uploaded before submitting it or I can't resubmit it unless my instructor changes the settings for resubmission.	11/14/2014 10:18 AM
7	It is a bit complicated for me, sometimes when I create a thread I'm afraid I lost it and have to go back and try to figure it out. I am a simple person, I'm not into technology that much. I am a bit old fashion, I like the old ways, but that is just me. I want to say I know my way around it, but to write compositions, and threads I sometimes have a hard time with it. Good thing there are the aides at lab to help.	11/13/2014 2:43 PM
8	The way the blackboard email is set up is a bit weird. There should be an inbox and sent box. Everything else is fine.	11/13/2014 2:39 PM
9	TEACHERS DON'T HAVE THE TIME TO PUT UP GRADES!	11/13/2014 2:18 PM
10	please encourages instructors to use it	11/13/2014 2:03 PM

11	I am not uncomfortable with Blackboard.	11/13/2014 1:24 PM
12	In one course that finished in september, 26th i can't see my grade.	11/13/2014 12:57 PM
13	Nothing	11/13/2014 12:35 PM
14	just not use to it	11/13/2014 11:58 AM
15	nothing uncomfortable about black board EXCEPT that in the event that you dont have immediate internet access you may miss out on a notification POSTED on blackboard....	11/13/2014 11:53 AM
16	No	11/13/2014 11:15 AM
17	none	11/13/2014 7:07 AM
18	I just have one bit problem, can Blackboard do something about assignments turn in section. It would be nice if I could edit assignment them after I turned them in.	11/12/2014 10:36 PM
19	The email can be a little confusing at times	11/12/2014 8:19 PM
20	Just take in mind that not all students have internet access at home, unfortunately, this is a reality. In my case, I just like using blackboard to keep track on my grades. However, not all instructors have our grades on time. Besides, having posted the lectures on blackboard, it force the students to spend money in printing the lessons sometimes.	11/12/2014 7:33 PM
21	None that all, Blackboard is very helpful in our homework assignments.	11/12/2014 7:33 PM
22	its ok but it was difficult to make homework on time since i dont owe a computer which was very in convenient for me and i fall behing most of my classes. i wonder how many students asre in the same situation as i am.	11/12/2014 6:11 PM
23	It is too busy. too much, too many categories to search through to find information I need	11/12/2014 5:05 PM
24	Is there any way it could have alerts of when a teacher or something has been updated.	11/12/2014 4:35 PM
25	I have no idea what this is	11/12/2014 4:29 PM
26	I am ok comdortable using the Blackboard.	11/12/2014 3:50 PM
27	getting to it	11/12/2014 3:35 PM
28	The instructors not updating often.	11/12/2014 3:34 PM
29	It helps with post-test anxiety, for better or worse	11/12/2014 3:28 PM
30	Some instructors are not clear.	11/12/2014 3:03 PM
31	no	11/12/2014 3:00 PM
32	Dislike the fact that the instructors at IVC a don't use Blackbroad because they don't feel like it or it too much work for them.	11/12/2014 2:17 PM
33	Only that on some parts of the campus I can't use the phone or computer to access the internet if I want to use for homework.	11/12/2014 2:16 PM
34	To me, Blackboard doesn't feel important.	11/12/2014 2:12 PM
35	Don't know what it is.	11/12/2014 2:08 PM
36	Not being able to edit a submission when turning in an essay or so. Once it's submitted, you cannot re-attach a new document in the hypothetical situation that you attach the wrong document.	11/12/2014 2:03 PM

Q3 Have you helped other students to use Blackboard?

Answered: 473   Skipped: 0

Fall 2014 Technology Survey for Students
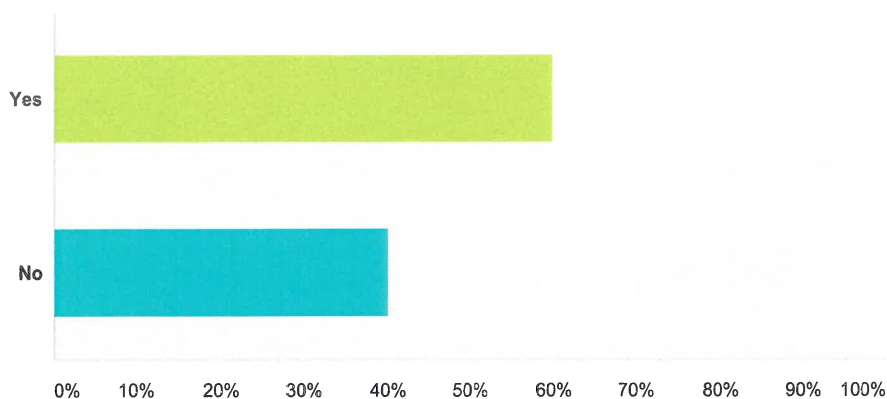
Answer Choices	Responses	
Yes	59.83%	283
No	40.17%	190
Total		473

| #	Comments	Date
1	Don't need to it's very easy to use.	11/26/2014 1:41 PM
2	Actually I have helped classmates and also they have helped me as well, so it goes back and for. I used blackboard everyday to send assignments and also to check on my grades.	11/21/2014 5:32 PM
3	just with the basics like how to log in thats what im always asked for....	11/17/2014 10:32 AM
4	It is very simple and useful. I like to take test on blackboard because I can get my grade immediately	11/14/2014 12:14 AM
5	Others have help me.	11/13/2014 10:12 PM
6	Is useful, but need a few changes	11/13/2014 12:57 PM
7	New students always need help and get familiar with the page and once after showing them few steps it is very accesible fast and easy.	11/13/2014 12:53 PM
8	Some teacher don't want to expend their time teaching students how to use black board.	11/13/2014 12:35 PM
9	I don't know it well enough to help someone else with it	11/13/2014 11:58 AM
10	Im new at this and i dont know much about it :)	11/13/2014 11:56 AM
11	Yeah a few friends and a couple of strangers but it's no biggie once you get an explanation on how to use it it gets easy to use	11/13/2014 9:16 AM
12	Good and great	11/13/2014 7:20 AM
13	No one asked me or seemed like they needed help	11/12/2014 11:16 PM
14	Does not apply.	11/12/2014 10:23 PM
15	It is not really hard to learn how to use blackboard. However, in my opinion, blackboard is not necessary.	11/12/2014 7:33 PM
16	No one has ever approached me about it.	11/12/2014 7:33 PM
17	there is an orientation class available.	11/12/2014 6:03 PM
18	I think all of the students knows already	11/12/2014 6:03 PM
19	What is blackboard	11/12/2014 4:29 PM
20	It's easy to use in my opinion.	11/12/2014 4:16 PM
21	No one has asked. The teachers do that for you if they are planning to use Blackboard.	11/12/2014 3:34 PM
22	Yes. It can be confusing for older students returning to school.	11/12/2014 3:28 PM

23	remember that there are people who do not know English	11/12/2014 2:05 PM
24	They found it easy to use.	11/12/2014 2:01 PM
25	Mainly just telling them how to get onto it	11/12/2014 2:00 PM
26	Not user friendly for people not use to competes	11/12/2014 1:37 PM

Q4 Using Blackboard for my classes has helped me succeed this semester.

Answered: 473   Skipped: 0
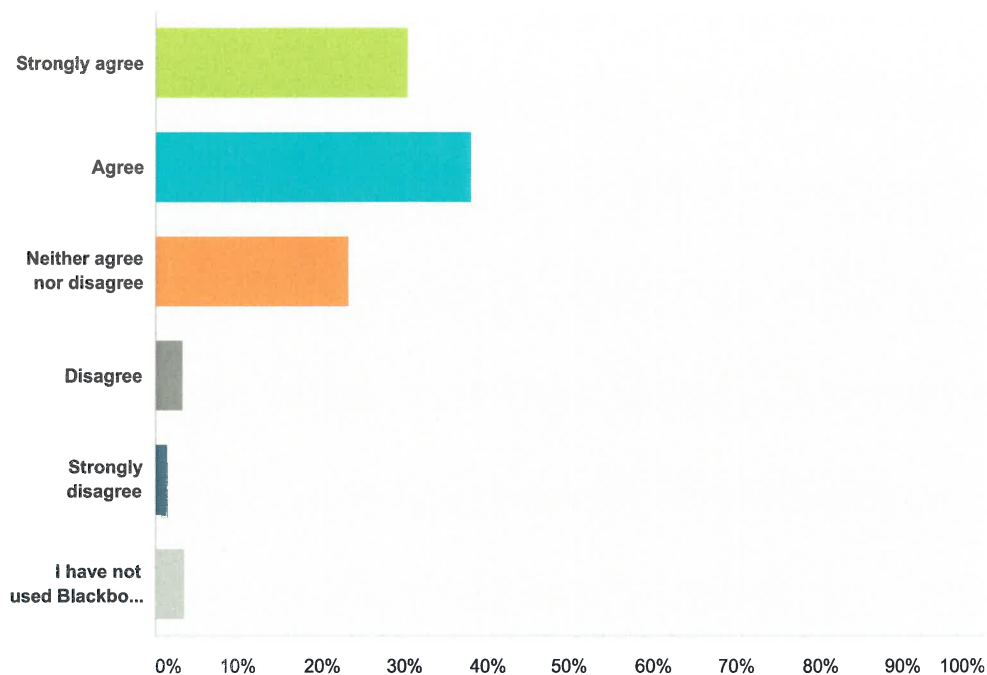
Answer Choices	Responses	
Strongly agree	30.23%	143
Agree	38.05%	180
Neither agree nor disagree	23.26%	110
Disagree	3.38%	16
Strongly disagree	1.48%	7
I have not used Blackboard this semester	3.59%	17
Total		473

#	Comments	Date
1	With blackboard I continue to study at home what I just studied in class.	11/26/2014 1:41 PM
2	blackboard is helping me to manage all of my assignments, also, is a fast way to communicate with my my fellow classmates about group projects and of course to stay on top of my grades.	11/21/2014 5:32 PM
3	Blackboard has allowed my instructor to post the powerpoints we review in class and is aid when studying. I am thankful	11/13/2014 12:53 PM

4	I like how it helps if you loses an important paper or assignment you have access to all the handouts the teacher uses so yeah in some cases I feel like it's saved my ass a few times	11/13/2014 9:16 AM
5	I just use it for checking my grades and when teachers put homework assignments on it.	11/13/2014 8:15 AM
6	It helps me to organize better my time to be success	11/12/2014 9:08 PM
7	If u have no way of internet at home only till I arrive at school makes it very difficult for me. I believe that it does not always help on those kinda of ways.	11/12/2014 8:27 PM
8	Teachers can post resources to help us students.	11/12/2014 8:19 PM
9	Our instructor has nothing on blackboard. He makes the class very interesting by teaching himself and with other resources.	11/12/2014 7:33 PM
10	Is very helpful.	11/12/2014 7:33 PM
11	It is my first year and I have had good encounters with it.	11/12/2014 7:12 PM
12	like i mentioned before i didnt succed for this matter. not having a easy acces to a computer	11/12/2014 6:11 PM
13	It is an easy and convenient way to access and turn in assignments. Communication with instructor.	11/12/2014 6:03 PM
14	It shows what assignments are due and when. That feature makes time management easier for me.	11/12/2014 4:41 PM
15	It let's me now when and what assignments are due. I don't have to be asking others in case I forget what I have to do or when it's due.	11/12/2014 4:40 PM
16	I still dont know what this is	11/12/2014 4:29 PM
17	It's a great tool to connect with our teachers and the class.	11/12/2014 4:16 PM
18	Not this semester but it's a super neat way to gather information about your classes. It helped for last semester.	11/12/2014 3:34 PM
19	A lot of teachers are slow to transition, and some that do don't always inform you.	11/12/2014 3:28 PM
20	is not huge deal to pass my classes	11/12/2014 3:00 PM
21	If you need blackboard to succeed you have a problem far more serious than technology usage problems.	11/12/2014 2:25 PM
22	I don't feel like it has impacted my learning experience much, although I could be wrong. Some professors will sometimes update students with homework/lessons/practice problems to stay up-to-date with class material--quite useful for those of us who might have to miss a day or two.	11/12/2014 2:01 PM

Q5 Have you used IVC's Wireless Network (the free wifi system available across campus) this semester?

Answered: 471   Skipped: 2
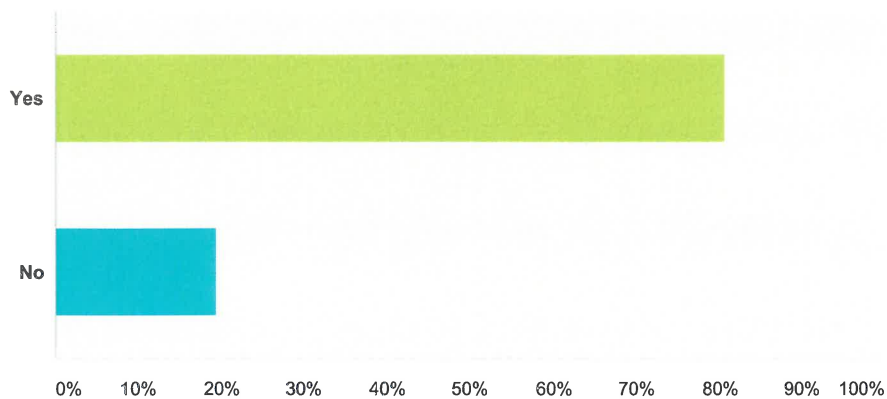
Answer Choices	Responses

Yes	80.68%	380
No	19.32%	91
Total		471

#	If "Yes," then please describe your experience using the wireless network.	Date
1	pretty slow at times	5/28/2015 11:48 PM
2	Very good is helpful	12/7/2014 6:14 PM
3	fix it, it is very laggy	11/26/2014 8:37 PM
4	We can use it for homework in class I love it	11/26/2014 1:41 PM
5	sometimes the connection is weak in some areas in the campus.	11/24/2014 8:49 PM
6	It really needs improvement on connection.	11/22/2014 3:31 PM
7	its helpful but i have trouble geting a good strong signal	11/21/2014 2:11 PM
8	wifi is very slow	11/20/2014 8:36 AM
9	It has been extremely inconsistent. It used to be a really good wifi connection and now the signal constantly fades in and out.	11/19/2014 6:45 PM
10	loses signal constantly. Needs to be improved	11/19/2014 5:00 PM
11	sometimes its bad	11/19/2014 2:28 PM
12	Wifi at IVC keeps getting lost and I can never have service	11/19/2014 12:29 PM
13	Yes, but sometimes it wont let you sign in.	11/19/2014 12:13 AM
14	It has been awful, the system is always failing so i cannot on the wiress for homework	11/18/2014 9:53 PM
15	Bad experience, very hard to get reception.	11/18/2014 5:46 PM
16	it helps me find information quickly	11/18/2014 11:02 AM
17	It is very effective to have access to the school wifi. This way we can bring our own lap tops and not depend on the availability of computers at the library. I rarely have any issues accessing the wifi system.	11/18/2014 8:14 AM
18	I tend to lose signal when I walk out of the library and when I'm in the auditoriums.	11/18/2014 12:38 AM
19	Sometimes wifi doesn't work. It keeps slow everywhere you look.	11/17/2014 9:51 PM
20	very poor quality	11/17/2014 8:37 PM
21	It is very slow sometimes or it unavailable	11/17/2014 7:54 PM
22	It's okay. Sometimes, it seems like the network if off or not in use.	11/17/2014 5:48 PM
23	good signal strength	11/17/2014 2:59 PM
24	Works Perfect.	11/17/2014 2:42 PM
25	It sucks	11/17/2014 2:29 PM
26	It needs more improvement, it constantly loses signal in the 3200 building.	11/17/2014 1:28 PM
27	It worked pretty well except for some day but most of them went smoothly	11/17/2014 1:27 PM
28	it is alright if one is to sign into Students other than Open, since Open is the only one that has the most lag at times more than the Students one... but sometimes signing into Students has not always worked but that is it for Students since when one is in then it is all uphill from there.	11/17/2014 11:05 AM
29	It works sometimes , but there are a lot of crashes sometimes.	11/17/2014 10:57 AM
30	the whole semester because im always carrying my lap	11/17/2014 10:32 AM
31	It helps when you need to check school related information.	11/17/2014 10:16 AM
32	Yes, but it is really difficult to sometimes access the wifi.	11/17/2014 9:44 AM

33	There are places around campus where the internet won't get but where the internet is available it is very helpful when we have free time, we get to do some homework.	11/17/2014 1:52 AM
34	It sucks that you have to keep logging in every time. I feel that if you log in once you should be registered in the system.	11/17/2014 12:37 AM
35	Needs improvement.	11/16/2014 8:23 PM
36	great! very fast :)	11/16/2014 7:33 PM
37	It is slow and there were a few weeks when I needed it the most (midterm week) when it was shut down.	11/16/2014 11:09 AM
38	Some areas on ampus do not have wifi access such as outside the new science building and the parking lots.	11/16/2014 2:57 AM
39	Is good but sometimes is very late on the internet	11/16/2014 2:00 AM
40	It is very difficult to connect, very poor wifi the great majority of the time.	11/15/2014 8:27 PM
41	its so useful	11/15/2014 1:59 PM
42	i think is bad for students bacause they are using facebook at class and that is very distracted for students who try to learn.	11/15/2014 12:34 PM
43	It's ok. The wifi tends to go out on certain areas of the campus, but other then that it's great!	11/15/2014 10:18 AM
44	It's terrible it kicks me out and almost never works	11/14/2014 8:31 PM
45	WAY TO SLOW WHEN I CAN GET SERVICE. IT HAS NOT WORKED WELL FOR MOST OF THIS SEMESTER (FaLL) IT NEEDS AN EXPANSION AND STRENGTHENING OF THE WIFI SIGNAL	11/14/2014 7:04 PM
46	At the beginning of the semester there was some problems with the connection, but it seems to be working fine now.	11/14/2014 7:02 PM
47	It's a very bad wi-fi system, you can sometimes access it but most of the time you can't.	11/14/2014 2:22 PM
48	For the most part in my experiences it works. There have been times where it just doesn't work. I do not know if this is due to the large amount of people who just are using the wifi for games.	11/14/2014 2:03 PM
49	Very bad wifi signal	11/14/2014 1:01 PM
50	Is convenient to use when you're in class.	11/14/2014 10:28 AM
51	ALWAYS have issues with it connecting and disconnecting. I know I'm not the only student. In order for it to work most times we need to be very close if not sitting under the routers in class.	11/14/2014 8:58 AM
52	The network is all over the campus however there are days where Im not able to connect to the network.	11/14/2014 12:14 AM
53	Its very slow and dose'nt work everywhere, sometimes not even in class.	11/13/2014 10:12 PM
54	Well since the semester started the college has had problems with the wireless connection. I take my laptop to do my assigned homework and I can connect due to the signal.	11/13/2014 10:00 PM
55	I turn it off. Using data is faster	11/13/2014 8:17 PM
56	I like that I can use my phone and computer, but the thing that I have trouble is that in some parts of the campus the internet doesn't work and I can't call, text or do my homework because of the internet.	11/13/2014 8:04 PM
57	Slow at times, but overall quite efficient.	11/13/2014 5:10 PM
58	It takes for ever to log on, and it's very slow,	11/13/2014 5:09 PM
59	Sometimes it doesn't work.	11/13/2014 5:05 PM
60	Wireless network is always down or slow. Many times i am unable to log on	11/13/2014 3:55 PM
61	It's not a very good connection in some classes half the time I go without it because I keep getting errors.	11/13/2014 3:45 PM
62	It depends what smartphone you are use but, inside the building is better than outside the building.	11/13/2014 3:21 PM
63	There are times when it is very hard to connect, sometimes it takes a while. But it is nice to have..	11/13/2014 2:43 PM
64	very useful!	11/13/2014 2:39 PM
65	Sometimes it's hard because it's very slow or I strugle a lot to use it. They have to work on it to make it more useful.	11/13/2014 2:20 PM
66	I could not log in several times because of where I would be at that time in campus.	11/13/2014 1:24 PM
67	Network needs improvement	11/13/2014 1:02 PM
68	Sometimes doesn't work well.	11/13/2014 12:57 PM

69	Yes but I lose connection often, I't might be my phone..	11/13/2014 12:53 PM
70	If you use it in the library it's fine but through our electronic advice does not work to well. Also is really important that students at the library use internet for school purposes NOT for facebook.	11/13/2014 12:35 PM
71	Really bad connection. Sometimes in lab when we get to use our own device the connection never connects and/or constantly disconnects. If I could rate it i would give it a 4 out of 10 :(	11/13/2014 12:29 PM
72	Did not like it. Very slow. Works well at times other times does not.	11/13/2014 12:01 PM
73	it is very helpfull. I bring my own computer to school and the wireless let me do my homework on my freetime.	11/13/2014 12:00 PM
74	the signal is not very reliable	11/13/2014 11:58 AM
75	Its very useful because it allows me to finish homework easily and quickly But theres also a bad thing too, because sometimes there is bad service and i can t finish my work :(	11/13/2014 11:56 AM
76	Sometimes is available and most of the times is not working, you should fix this ASAP, because some computers are busy, I take my laptop to do some work at the campus and the WIFI is not available	11/13/2014 11:15 AM
77	There are some parts in school where I don't have internet at all, and/or signal	11/13/2014 10:57 AM
78	I am using it right now. It works pretty good in some areas, but there are some places where it doesn't work really well. Actually, it barely get connection.	11/13/2014 10:46 AM
79	This semester the wi-fi has been messing up a lot. But other than that, my experience is well.	11/13/2014 10:14 AM
80	It sucks! Everytime I have access, I take a few steps and need to re-log on. It is very frustrating that at this day and age IT can't seem to get internet access to students. I understand that there are gamers here taking up the internet bandwidth but that should not be affecting me.	11/13/2014 9:23 AM
81	For those who can't afford phones or have no signal in the area it makes it a lifesaver thanks	11/13/2014 9:16 AM
82	I dont use it much since it is bad. I opt for my service provider's.	11/13/2014 8:12 AM
83	The Internet is very slow.	11/13/2014 1:23 AM
84	It is a disaster, it doesn't work more than half the times I try to use it.	11/13/2014 12:37 AM
85	It's slow most of the time but something is better than nothing.	11/13/2014 12:15 AM
86	For the most part good, but in the first weeks of the semester I had trouble connecting.	11/12/2014 11:35 PM
87	This semester has been spotty a few separate week long periods, however previous semesters were perfect, without any noticeable issues.	11/12/2014 11:35 PM
88	When I can log on, it works great! It's fast and I can go to any website I want to. However, most of the time, when I cannot log on, it is frustrating. I connect to the signal and it says the connection is "limited" with a yellow triangle by the wi-fi icon, and that usually means I just have to log on, but when it opens up the redirect page, it just stays there, refreshing and refreshing without progress, telling me to "Please wait" endlessly. And sometimes, the page won't even come up. I'll try and go to a random website to get redirected to the log in page and it will just tell me that I have no internet connection. This is my own personal experience but I have seen it happen to a friend of mine too.	11/12/2014 11:34 PM
89	It's not always reliable. Somedays you connect right away and log in easy, others you either can't connect at all or it won't let you log in.	11/12/2014 11:26 PM
90	It has it's ups and downs. Some days it works well but some days I can't use it all.	11/12/2014 11:18 PM
91	The WiFi system speed is slow and can sometimes be unable to connect	11/12/2014 11:16 PM
92	The wifi is decent at times, but other times I would lose signal quickly and/or won't get signal at all.	11/12/2014 11:10 PM
93	But sometimes doesnt work.	11/12/2014 11:03 PM
94	But sometimes doesnt work.	11/12/2014 11:02 PM
95	Experiencing some trouble log in	11/12/2014 10:40 PM
96	It's fast	11/12/2014 10:36 PM
97	Internet has been pretty slow, I rather use the computers in the campus	11/12/2014 10:25 PM
98	I feel good because I can bring my computer and finish my homework and when I don't have any to do just surfing in internet but sometimes I have had problems with the wifi.	11/12/2014 10:24 PM
99	It's good when it works. It has been down a few times I have tried to use it and it's bothersome when that happens.	11/12/2014 10:23 PM

100	I am able to use wifi all the time with a better and faster service than my phone	11/12/2014 10:18 PM
101	Internet was not working most of the time i wanted to use it	11/12/2014 10:12 PM
102	It is really helpful	11/12/2014 9:55 PM
103	Excellent	11/12/2014 9:38 PM
104	I really like the idea that IVC has Wi-Fi, but sometimes students are unable to connect to it on their electronics.	11/12/2014 9:33 PM
105	very good	11/12/2014 9:16 PM
106	very good	11/12/2014 9:16 PM
107	Sometimes the wireless connects but refuses to load up any websites. Other times it works fine. In the first month of the semester it was an absolute mess. It crashed every five minutes since students kept connecting.	11/12/2014 9:16 PM
108	excellent, thanks	11/12/2014 9:04 PM
109	My experience using WiFi is not very good, because no everywhere functions how it supposed to. Sometimes it never connects to the internet when using my ipad. Another comment that I would like to mention, is that whenever I want to login to webstar through my ipad, it never goes in, and I don't understand why.	11/12/2014 9:03 PM
110	The wireless is unfortunately not always working. It is quite frustrating when you want to do some work and the service is offline. I don't u dee stand why they spend so much on a system that doesn't even function properly. Very dissatisfied with the system.	11/12/2014 8:46 PM
111	I use it often. It works well.	11/12/2014 8:38 PM
112	The internet is really slow and always logs me off, too many problems with it	11/12/2014 8:29 PM
113	Poor signal at times.	11/12/2014 8:27 PM
114	Very often the WiFi doesn't work or connect	11/12/2014 8:26 PM
115	It is not the most reliable, sometimes it is really hard to establish connection. And wifi is a great resource to have at IVC, especially for class.	11/12/2014 8:19 PM
116	It is very slow	11/12/2014 8:07 PM
117	Yes I have, sadly I have only been getting sporadic instances when I actually connect to the wifi network. As soon as I am out of range of the closest Access Point, I'm out of the network, and most of the time I have to re-validate my connection with no success.	11/12/2014 7:46 PM
118	It is fast. I just use it quickly to check my email sometimes.	11/12/2014 7:33 PM
119	The internet service doesn't work half of the time. I s very hard to connect to it.	11/12/2014 7:33 PM
120	It come in handy when it works, but can make things really difficult when it doesn't	11/12/2014 7:30 PM
121	It's really, really bad. Hardly get service and when I do it's horribly slow so I just don't use wifi at all.	11/12/2014 7:14 PM
122	It is a horrible connection. There is no internet for me to use when I really need it and it seems as though only teachers and administrators have the best connection and never have issues with it.	11/12/2014 7:12 PM
123	Most of the time a very useful tool, sometimes too slow or doesnt work.	11/12/2014 7:08 PM
124	The WiFi is great but few times the network would go down.	11/12/2014 6:59 PM
125	Good sometimes cuz it doesn't want to log in	11/12/2014 6:42 PM
126	The internet cuts off sometimes.	11/12/2014 6:30 PM
127	It disconnects several times while I'm using it, and it's very slow	11/12/2014 6:27 PM
128	no but i used the computers from the library and at the begining of the semester the internet was down which i want able to do homework at school. and i heard from other classmastes the area over buildings 2900-3600	11/12/2014 6:11 PM
129	It is usually working well and it is very helpful because a lot of the times the library is full and having the ability to use the your own devices and have internets is very helpful to get school work done, especially with Blackboard.	11/12/2014 6:04 PM
130	with my cell carrier, I have dead zones, wifi being available is convenient.	11/12/2014 6:03 PM
131	It's a hassle to get connected, and having to keep logging in every single time I use it gets annoying	11/12/2014 6:03 PM
132	good. It has helped me on my homeworks during breaks, also to do a quick research any time I need.	11/12/2014 5:59 PM
133	The network is really spotty and the wifi goes down some days. Wifi signal is also very weak towards the afternoon.	11/12/2014 5:54 PM

134	Horrible...i can not always access the ivc wifi and when i actually can it freezes y takes too long to load	11/12/2014 5:53 PM
135	It is the worst wireless network I have ever experienced.... In my humble opinion...that needs a major RETHINK and OVERHAUL so 'we' the students can use it anywhere on campus. As it is now...you cannot do that. It is very frustrating to say the least. Please...DO SOMETHING about that. It is worthless right now.	11/12/2014 5:51 PM
136	It disconnects my phone or my ipod from it frequently.	11/12/2014 5:46 PM
137	sometimes it doesn't work so well	11/12/2014 5:27 PM
138	Awful reliability.	11/12/2014 5:16 PM
139	But, I have heard many students of the poor signal on campus	11/12/2014 5:05 PM
140	there is no signal on half of the campus	11/12/2014 5:00 PM
141	It goes out alot but great	11/12/2014 4:59 PM
142	Throughout this whole semester I had trouble connecting to the wireless network.	11/12/2014 4:54 PM
143	, the first Days were super slow, but after it was fast and everything works perfect.	11/12/2014 4:54 PM
144	I noticed that some places have strong wifi connection regularly like the college center but some places don't most of the time.	11/12/2014 4:41 PM
145	It's pretty stale? There are days in which it could be working, and there are other days when it's not working at all. It's like a 50/50 chance of it working one day or not working. Can sometimes be pretty slow too.	11/12/2014 4:40 PM
146	Its very helpfull, hope to see improvements on the (students) wifi signal	11/12/2014 4:40 PM
147	I am able to check things on my portal during class or if I need to check something on the website its easy access.	11/12/2014 4:35 PM
148	It rarely works. I would rather used a wired connection.	11/12/2014 4:32 PM
149	It is horrible, there js never a stable connection. And it is a pain to log into	11/12/2014 4:29 PM
150	It never works for more than 3 minutes.	11/12/2014 4:28 PM
151	It is very slow, you aren't able to connect at times	11/12/2014 4:23 PM
152	Wishy washy, the wifi could accept your wireless device one second and then not accept you the next. There are no problems with my account when it made it seem like there was...NEEDS FIXING.	11/12/2014 4:23 PM
153	Doesn't work well inside of the classrooms. There are also a lot of "dead" areas throughout the campus.	11/12/2014 4:21 PM
154	Easy to use. No problems with it.	11/12/2014 4:16 PM
155	The signal is weak and it doesn't work all over the campus and it kicks you out every few minutes and you got to re-sign every time	11/12/2014 4:12 PM
156	It's trash.	11/12/2014 4:11 PM
157	Horrible, the connections are inconsistent	11/12/2014 4:08 PM
158	It is horrible, it almost never works	11/12/2014 4:04 PM
159	Please get better routers, sometimes it is hard to connect to the students wifi.	11/12/2014 4:03 PM
160	yes, however, it the wifi crashes or there is not strong signal over the campus. it needs improvement.	11/12/2014 4:03 PM
161	yes, however, it the wifi crashes or there is not strong signal over the campus. it needs improvement.	11/12/2014 4:03 PM
162	At times it is god but t other times I loose signal depending where I am standing.	11/12/2014 4:02 PM
163	Needs improvement. Getting connected or staying connected is troublesome.	11/12/2014 4:01 PM
164	It doesnt work in the new building.	11/12/2014 3:54 PM
165	The wireless network is very slow.	11/12/2014 3:52 PM
166	Horrible connection overrall	11/12/2014 3:50 PM
167	but the signal always dissconets	11/12/2014 3:46 PM
168	Not good, not reliable	11/12/2014 3:38 PM
169	not easy to access	11/12/2014 3:35 PM

| 170	I use it Monday to Thursday. It's awful some days, decent others and best during the mornings. There are too many people online.	11/12/2014 3:34 PM
171	It works	11/12/2014 3:28 PM
172	It works sometimes but sometimes you struggle with the connection	11/12/2014 3:27 PM
173	Good	11/12/2014 3:26 PM
174	BAD ! SLOW SPEED EVERYDAY!	11/12/2014 3:19 PM
175	It was very frustrating when the Wifi was down for weeks on end.	11/12/2014 3:15 PM
176	slow, unresponsive	11/12/2014 3:08 PM
177	we need more power in the internet is not enough for all students.	11/12/2014 3:00 PM
178	To search things that will help me with school tasks	11/12/2014 2:54 PM
179	It's great!	11/12/2014 2:53 PM
180	It does not work very well	11/12/2014 2:53 PM
181	Ok at best. Wifi is really slow, difficult to connect in certain areas.	11/12/2014 2:52 PM
182	Spotty coverage at times but generally good. It is especially bad in the auto lab areas.	11/12/2014 2:51 PM
183	When it works	11/12/2014 2:51 PM
184	When it works	11/12/2014 2:51 PM
185	Last semester was fine, serious issues in this one. Wired worked fine. Wireless had several issues.	11/12/2014 2:50 PM
186	Sometimes takes long to connect.	11/12/2014 2:47 PM
187	Only works about half of the time	11/12/2014 2:47 PM
188	The WiFi is very unreliable	11/12/2014 2:47 PM
189	The wireless network is very useful, but sometimes I can't connect or it runs slowly. Overall it's a great thing to have and with all the students on campus on one time I know I can't expect the WiFi to always run perfectly, but for as long As I've attended IVC the WiFi has helped me a lot.	11/12/2014 2:39 PM
190	Its down sometimes but most of the time it works	11/12/2014 2:36 PM
191	It's not the best wifi. Should upgrade to a faster provider.	11/12/2014 2:34 PM
192	Never work. Bad connection	11/12/2014 2:34 PM
193	It's somewhat slow.	11/12/2014 2:33 PM
194	It Is hard to enter	11/12/2014 2:30 PM
195	Its actually really fast.	11/12/2014 2:29 PM
196	For some reason my phone has trouble connecting, only in some parts of the school can I connect my phone to the internet, the same goes for laptops	11/12/2014 2:29 PM
197	It's easier to count the days it actually works than to count the days it doesn't work.	11/12/2014 2:25 PM
198	It has helped me to track my assignments and turn in my homework	11/12/2014 2:23 PM
199	It could use improvement, but it is sti acceptable!	11/12/2014 2:21 PM
200	The signal is Terrible I can't even open pages because it takes to long. So I just don't use it anymore	11/12/2014 2:18 PM
201	It lets me use my phone when I have to look for something for a class.	11/12/2014 2:16 PM
202	It's bad, I just use my phone data.	11/12/2014 2:15 PM
203	It acts up there's usually no signal	11/12/2014 2:15 PM
204	Good yo stay in contact with school issues	11/12/2014 2:14 PM
205	Connection is unresponsive at certain areas. It also comes in and out.	11/12/2014 2:12 PM
206	I could be better. Sometimes it works slowly.	11/12/2014 2:10 PM
207	Great	11/12/2014 2:10 PM

208	pretty bad connection	11/12/2014 2:09 PM
209	is very fast access to websites, and I can do my homework.	11/12/2014 2:05 PM
210	Sometimes does not work or is not fast can not finish my homework in time.	11/12/2014 2:05 PM
211	Never works. Conections are jammed, no support. Not reliable	11/12/2014 2:05 PM
212	It was VERY underwhelming. I had a very difficult time connecting to any connection, and when I would finally get on, it would be painfully slow.	11/12/2014 2:03 PM
213	sometimes it doesn't work as fast as it should	11/12/2014 2:02 PM
214	Constant disconnects. Unreliable service. Slow upload/download. (At least where I have used the wireless network within the 2800 building.) Having to log-in each and every time I use the Wi-Fi with my phone is a little bit frustrating, but that's more of a personal problem.	11/12/2014 2:01 PM
215	It didn't work for the first few weeks, and the sign in process is hard to get back if you accidentaly cancel it	11/12/2014 2:00 PM
216	IVC's wifi system is terrible. It is very unreliable and when it actually does work it's not very good.	11/12/2014 1:59 PM
217	Very good, no problems	11/12/2014 1:58 PM
218	The wifi is no good. Doesn't work very well.	11/12/2014 1:58 PM
219	The internet doswnt work sometime and when i go to the library the computer are always full	11/12/2014 1:56 PM
220	Terrible most of the time I can not connect but when connected there's no access til certain times throughout the day or not at all	11/12/2014 1:55 PM
221	Sometimes it is a bit unreliable as in it won't connect. When it works (around 85% of the time) it is a flawless experience.	11/12/2014 1:54 PM
222	The wireless network has been very helpful. Between classes I will log on to do work on blackboard or do research for a assignment.	11/12/2014 1:52 PM
223	Slow at certain areas. Ex, college center and 2700 building	11/12/2014 1:37 PM
224	It is horrible, hardly ever connnects	11/12/2014 1:37 PM
225	Ivc open and ivc student suck. Its always disconnecting or it wont work. Especially in the new building	11/12/2014 1:36 PM
226	It works great most of the time.	11/12/2014 1:31 PM
227	Connections are not as stable as they should be. If you're in a certain location on campus you can't connect unless you've previously connected before.	11/12/2014 1:30 PM
228	It has many ups and downs on the wireless ...	11/12/2014 1:29 PM
229	It's choppy when you try to connect via my laptop and it's never been like that before.	11/12/2014 1:24 PM

Q6 How often do you check your IVC student email?
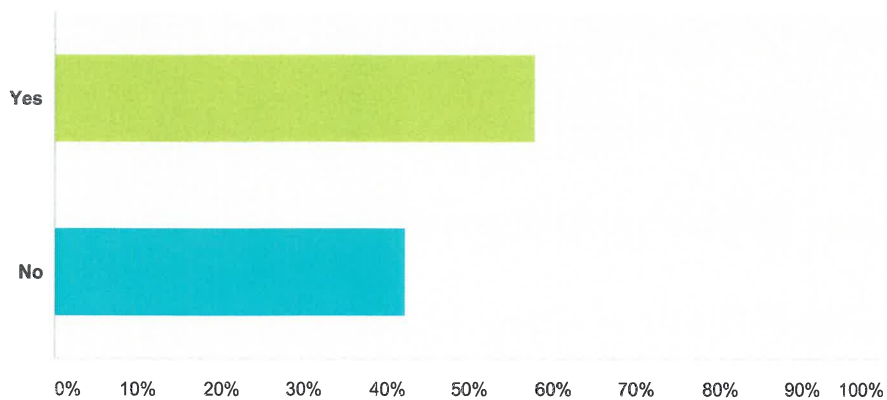
Answered: 471   Skipped: 2
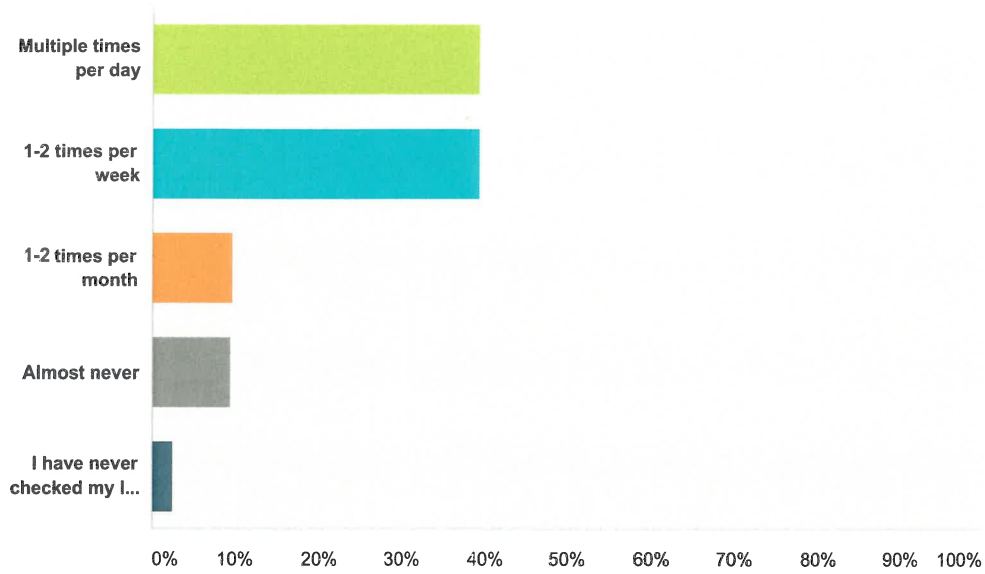
Answer Choices	Responses	
Multiple times per day	39.28%	185
1-2 times per week	39.28%	185
1-2 times per month	9.55%	45
Almost never	9.34%	44
I have never checked my IVC email	2.55%	12
Total		471

Q7 Have you ever used IVC's Print Stations

Answered: 473   Skipped: 0

Answer Choices	Responses	
Yes	57.93%	274
No	42.07%	199
Total		473

#	If "YES," then please describe your experience	Date
1	library	12/8/2014 8:58 PM
2	I used a printer from one of the computer labs. it worked great. I turned in my work on time.	11/27/2014 10:12 AM
3	It was fairly easy.	11/23/2014 3:15 PM
4	It's not that easy, its complicated sometimes times.	11/21/2014 5:32 PM
5	Complicated at first. I wish there were signs with instructions.	11/19/2014 6:45 PM
6	Very Good	11/19/2014 10:41 AM
7	good.	11/19/2014 8:06 AM
8	life saving :)	11/18/2014 9:34 PM
9	Very good experience.	11/18/2014 8:14 AM
10	I have not used them this semester but in the past semesters I never had a problem with them.	11/18/2014 12:38 AM
11	Very well.	11/17/2014 9:51 PM
12	Horrible. My pages did not even print out.	11/17/2014 2:42 PM
13	I dont think its fair i need to pay.	11/17/2014 2:29 PM
14	it is good although not extremely understandable at first... with how you have to go into the options of signing into one's profile when already printing since it never really gives a clear indication on whether you should or not.... but after the first couple of tries it is quite alright....	11/17/2014 11:05 AM
15	Work well	11/17/2014 10:57 AM
16	It was confusing.	11/17/2014 10:16 AM
17	A little confusing. Too many alternatives to printing. There should be one standard way of printing convenient to everyone.	11/17/2014 12:37 AM
18	Needs more technical advise.	11/16/2014 8:23 PM
19	great! and also quick!	11/16/2014 7:33 PM
20	Good	11/16/2014 2:57 AM
21	Sometimes hard to find one near you that actually does work.	11/15/2014 8:27 PM
22	i thik is very helful for us	11/15/2014 12:34 PM
23	I think the IVC print station has both it's pros and cons. One of the pros is that IVC now gives students credit on their ID cards to pay for printouts, however one big con is the process takes longer and it takes some time to learn how to use it. Especially if you're a new student!	11/15/2014 10:18 AM
24	complicated a bit but still works	11/14/2014 8:31 PM
25	The library	11/14/2014 7:04 PM
26	Kind of confusing but okay.	11/14/2014 2:22 PM
27	Its very straight forward. Occasionally a line forms for a while.	11/14/2014 2:03 PM
28	Excellent	11/14/2014 1:01 PM
29	Very seldom I have a printer at home.	11/14/2014 10:28 AM
30	It was a little complicated at first, but now as I use it more and more as each week goes by, it is fairly easy to use and I'm able to help others in need.	11/14/2014 10:18 AM
31	I like the the print stations. They are very simple to use. Also the papercut web page is helpful to send documents to the printer and print what I have in my computer.	11/14/2014 12:14 AM
32	Sometimes I send it to one coppier and it gets send to another.	11/13/2014 10:12 PM
33	It's great. I'm glad it exists because it is really useful.	11/13/2014 10:00 PM
34	Once	11/13/2014 3:55 PM

35	It is difficult at first but, ones you learn how to use it, it get's easy.	11/13/2014 3:21 PM
36	Ok there are times when I don't check for example at library and it goes to the color printer. I guess my experience has been ok so far. It's nice to have them.	11/13/2014 2:43 PM
37	very good experience	11/13/2014 2:39 PM
38	I like it, they are very useful.	11/13/2014 2:20 PM
39	It's good	11/13/2014 12:57 PM
40	Yes the students working at the office were very helpful and did not hesitate to answer any questions but I remember a woman who appeared to be in charge(fact that she had a desk with her name) was on her phone the whole time and did not seem like a work related conversation. I returned another day and same woman let me print myself never stood up or anything looked like she was doing her own thing which is okay I guess	11/13/2014 12:53 PM
41	Good they always work. Than You.	11/13/2014 12:35 PM
42	excellent! dislike the fact that they removed the one from the 2700 building it was really convenient to print and copy papers needed when taking classes in that building. now we have to go to the library and it's usually packed with really loud and sometimes disrespectful students. and it takes us longer to get back to class. :(	11/13/2014 12:29 PM
43	Tried to use the one in the 2700 building. It didn't work.	11/13/2014 12:01 PM
44	It was very confortable because if you don't understand something they help you right away	11/13/2014 11:56 AM
45	dont like... if you use printer in library you have to choose a printer EVERY TIME YOU PRINT... by dafault it should be the one that is in the library (hello!) moreover when you log into your account in a library computer you have to type in @students.imperial.edu after your "name".... that should be there on screen already... get one of these computer guys to have it so you only have to type in your user name....and thats if you even GET a chance to use a computer... for the price we pay for classes we should be able to use a computer when we need one.....it was by mere CHANCE that i acquired one at this moment :0)	11/13/2014 11:53 AM
46	Its easy to use, and there is always someone to give you a hand	11/13/2014 11:15 AM
47	It is pretty good and easy.	11/13/2014 10:46 AM
48	I have used the printing centers whenever i need to print a document	11/13/2014 10:43 AM
49	It works. I don't have any problems with it.	11/13/2014 9:23 AM
50	Love it makes printing papers much easier because of the access of the printer	11/13/2014 9:16 AM
51	It kinda takes a while to put in your username and password but other than that it's pretty neat.	11/13/2014 8:15 AM
52	Its different from what i remember from a few years back but its good; especially with the credit we get for using them without having to pay.	11/13/2014 8:12 AM
53	Easy to use	11/13/2014 1:42 AM
54	I'm very grateful for these!	11/13/2014 12:15 AM
55	Good	11/12/2014 11:35 PM
56	Works well.	11/12/2014 11:26 PM
57	Easy to use and reliable.	11/12/2014 11:10 PM
58	Very good, the printers works perfect.	11/12/2014 11:03 PM
59	Very good, the printers works perfect.	11/12/2014 11:02 PM
60	Good	11/12/2014 10:40 PM
61	I have, on the math building and library. Its being very helpful for me to count with these stations.	11/12/2014 10:36 PM
62	I have had a good experience in printing out my homework at the printers at IVC because at my house I don't have a printer and is cheaper.	11/12/2014 10:24 PM
63	They have been very helpful; haven't had a problem yet.	11/12/2014 10:23 PM
64	was helpful when I have to do assigments	11/12/2014 10:18 PM
65	I print most of my homework assignments faster at school	11/12/2014 10:18 PM

| 66	Satisfying	11/12/2014 9:38 PM
67	I knew that I could be able to print at the library from IVC, but I didn't know how to use it. Eventually my boyfriend helped me and I was able to print. The system is very easy and the quality for the printing is really great.	11/12/2014 9:33 PM
68	Good	11/12/2014 9:16 PM
69	Good	11/12/2014 9:16 PM
70	I used it just once and it was easy .	11/12/2014 9:08 PM
71	Very comfortable.	11/12/2014 9:03 PM
72	It's ok but not great	11/12/2014 8:29 PM
73	Confusing.	11/12/2014 8:27 PM
74	Very helpful to have at IVC. And at the library the staff and librarians there are super helpful.	11/12/2014 8:19 PM
75	Great	11/12/2014 8:07 PM
76	It would be nice to have a few more in the library. One or two more printing machines will be great.	11/12/2014 7:33 PM
77	Printing machines sometimes are out of "order" at the library.	11/12/2014 7:33 PM
78	Great	11/12/2014 7:16 PM
79	They've broken down on my countless times and have cost me penalties on my grade and wasted money because they break down.	11/12/2014 7:12 PM
80	Is really easy to use, I'm highly satisfied with the use of print stations.	11/12/2014 6:59 PM
81	Great	11/12/2014 6:42 PM
82	I never had any problems with it	11/12/2014 6:27 PM
83	Very useful and easy.	11/12/2014 6:15 PM
84	everything is good	11/12/2014 6:15 PM
85	good	11/12/2014 6:11 PM
86	I really like having the ability to use the printing on campus it is a fair price and quality printing, please do not take it away!	11/12/2014 6:04 PM
87	excellent, very convenient and easy to use.	11/12/2014 6:03 PM
88	It's a little confusing to use at first and when you're in a hurry to get something printed.	11/12/2014 6:03 PM
89	good experience I always print my essays on the stations.	11/12/2014 5:59 PM
90	Inconsistent when at the library.	11/12/2014 5:16 PM
91	Easy to use.	11/12/2014 4:54 PM
92	It is nice and easy to use	11/12/2014 4:54 PM
93	Its not as fast as i expected it to be, crashes most of the time, and then we cant use it	11/12/2014 4:29 PM
94	Print stations are ok, though the pay stations could use a coin slot.	11/12/2014 4:23 PM
95	Kind of hard to use on the library. I wasn't sure how to use it.	11/12/2014 4:16 PM
96	The system works fine the only thing I would change is the touchscreen for a keyboard.it is difficult to push the correct letter or number or symbol that you are trying to press it often presses the wrong one I would say all the time so I always use my ID card.	11/12/2014 4:12 PM
97	It is fine, easy to use and convenient	11/12/2014 4:04 PM
98	I like it	11/12/2014 4:03 PM
99	It's ok	11/12/2014 4:01 PM
100	It was okay nothing out of the ordinary.	11/12/2014 3:54 PM
101	It was confusing at first, but I got the hang of it.	11/12/2014 3:52 PM
102	It's confusing at first but the librarians and nice students helped a lot. The one at the science building (or used to be?) broke down a lot.	11/12/2014 3:34 PM

103	Despite the instructions posted everywhere in the library, it can still be a confusing process.	11/12/2014 3:28 PM
104	COOl	11/12/2014 3:19 PM
105	great experience, without any problems!	11/12/2014 3:10 PM
106	needs to improve	11/12/2014 3:00 PM
107	They're great	11/12/2014 2:53 PM
108	It has been great so far	11/12/2014 2:53 PM
109	Very useful	11/12/2014 2:50 PM
110	They are easy to use.	11/12/2014 2:47 PM
111	Work well, but charged me once without printing anything	11/12/2014 2:47 PM
112	well	11/12/2014 2:41 PM
113	They're very user friendly and quick	11/12/2014 2:39 PM
114	Good	11/12/2014 2:36 PM
115	Slow.	11/12/2014 2:34 PM
116	Hard yo use	11/12/2014 2:34 PM
117	There usually out of order.	11/12/2014 2:33 PM
118	The keyboard is either too small or has bad pressure sensors because you push a letter, for example you push the letter T and you end up pushing the letters around it. It's a bad thing to have to do it over and over when you can't see your password and don't know if you pushed It presicely or not	11/12/2014 2:29 PM
119	Very accessible	11/12/2014 2:23 PM
120	I have use it for my english classes	11/12/2014 2:22 PM
121	It's great.	11/12/2014 2:18 PM
122	Good	11/12/2014 2:18 PM
123	Good.	11/12/2014 2:12 PM
124	Amazing! They work perfectly at a reasonable price.	11/12/2014 2:10 PM
125	could be better a little too complicated to use	11/12/2014 2:09 PM
126	If by this you mean the copiers in the library, then yes, i have used them. The librarian helped me the first time, and ive managed since.	11/12/2014 2:00 PM
127	I printed some papers in the library	11/12/2014 2:00 PM
128	not that great. its a little confusing.	11/12/2014 1:58 PM
129	It is not that hard	11/12/2014 1:56 PM
130	Simple	11/12/2014 1:55 PM
131	Very simple and easy to use.	11/12/2014 1:54 PM
132	Easy	11/12/2014 1:37 PM
133	easy	11/12/2014 1:37 PM
134	Easy and simple	11/12/2014 1:32 PM
135	It's fast and easy.	11/12/2014 1:31 PM
136	It is very helpful.	11/12/2014 1:29 PM

Q8 Have you used Degreeworks, the electronic planning tool for students?
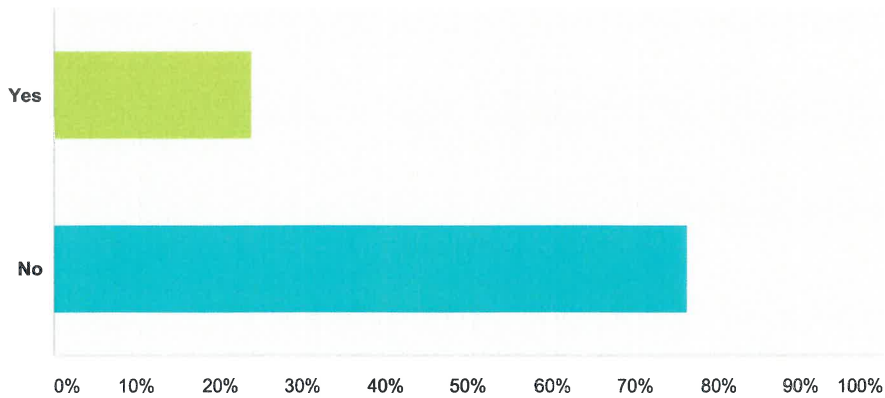
Answered: 467   Skipped: 6
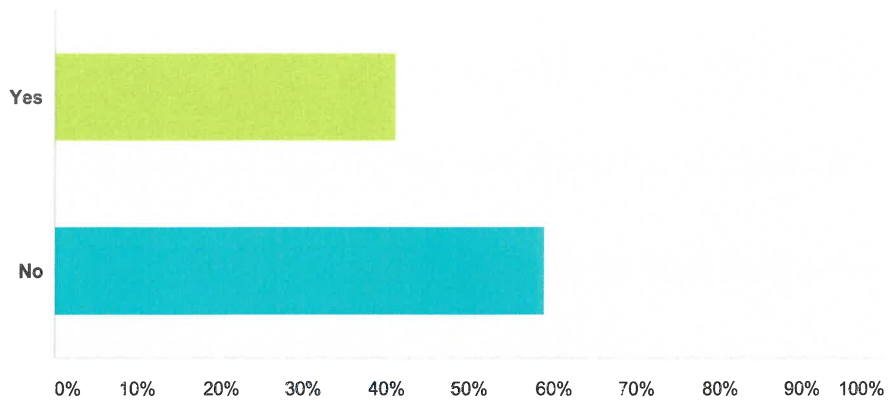
Answer Choices	Responses	
Yes	41.11%	192
No	58.89%	275
Total		467

Q9 Have you taken advantage of IVC's tutoring this semester?

Answered: 473   Skipped: 0

Answer Choices	Responses	
Yes	23.89%	113
No	76.11%	360
Total		473

#	If "YES," then please describe the experience.	Date
1	these help me when I don't understand my home work	12/12/2014 12:44 PM
2	Having the opportunity to have somebody to help you when you need help is great. Tutors are extremely helpful. Thank you!	11/21/2014 5:32 PM
3	Good Experience	11/19/2014 10:41 AM
4	Great	11/18/2014 9:34 PM

5	Had a better understanding of grammar structure. Had good grades on all essays after tutoring session.	11/17/2014 9:51 PM
6	Heard they charge so decided not to go after all.	11/17/2014 2:42 PM
7	Arturo from the mathlab has helped BUT they are not nice and they dont know how to explained math problems. I still go but i leave always more confused or with no help.	11/17/2014 2:29 PM
8	They meet my needs	11/17/2014 10:57 AM
9	The tutor kind of helped me, but then I switched to somebody else.	11/17/2014 10:16 AM
10	I dont'n use a tutoring	11/16/2014 8:07 PM
11	it's very helpful to me since I'm an ESL it teaches me a lot.	11/16/2014 7:43 PM
12	I like all this sistem	11/16/2014 7:09 PM
13	Student math tutor's are doing a great job.	11/15/2014 8:27 PM
14	The math lab helps a bit but my tutors seem to get a little annoyed when you ask to many questions or your having trouble with a problem that was not under stood when explained repeatedly.	11/14/2014 9:28 PM
15	Math lab was not very helpful. Especially when I need more one on one	11/14/2014 7:04 PM
16	Many good tutors!	11/14/2014 1:01 PM
17	In the past the students just tried doing the work for me instead of having to explain it in more detail after me not understanding it the first time. I just rather not go because they looked at me like "really how can you not get this?!"	11/14/2014 8:58 AM
18	I didnt go to tutoring for this semester, but semesters ago I used to and they helped me with my English class and my essays. I got a good grade thanks to them	11/14/2014 12:14 AM
19	It really help me a lot in my math class.	11/13/2014 10:12 PM
20	I have used the tutoring services the past semesters	11/13/2014 8:04 PM
21	Informative.	11/13/2014 5:10 PM
22	It helped me a lot.	11/13/2014 5:09 PM
23	Not this semester, but they do a good job. I did last semester, nice to have them also.	11/13/2014 2:43 PM
24	it was agreeable	11/13/2014 2:03 PM
25	Not this semester but semesters before and the MATH center especially really helped greatly in passing my math class. Many students taking the same course would meet there	11/13/2014 12:53 PM
26	Math lab is the great option but inside the library tutoring don't.	11/13/2014 12:35 PM
27	okay... the tutor didn't really know much.. so it wasn't really helpful so I stopped going.	11/13/2014 12:29 PM
28	This was one of the things that was ver y helpful to me because i was having so much trouble with one eng assignment.	11/13/2014 11:56 AM
29	I went to the Mathlab and although i feel the tutors can be more helpful and clear in their explanation, i enjoy the peaceful and distraction free environment the mathlab offers.	11/13/2014 8:12 AM
30	They helped me a lot...thanks!	11/13/2014 7:07 AM
31	Good	11/12/2014 11:35 PM
32	The tutoring is really well, just started	11/12/2014 11:16 PM
33	In math was very helpful...but English very limited the help.. In my opinion..	11/12/2014 10:40 PM
34	writing lab library I have taken a very good experience with my tutors	11/12/2014 10:37 PM
35	I've loved to...i will in the future. I would also want to learn about Degreeworks.	11/12/2014 10:36 PM
36	Good	11/12/2014 9:16 PM
37	Good	11/12/2014 9:16 PM
38	I tried it a couple of times, but if you are not a priority student it is not very convenient or helpful.	11/12/2014 8:38 PM
39	It was good i got the help i needed	11/12/2014 8:29 PM
40	Most of them speak Spanish and I don't speak spanish	11/12/2014 8:26 PM

41	I get some tutoring and access on how to use Matlab.	11/12/2014 7:46 PM
42	Tutoring at IVC could be a nice opportunity for gaining work experience. Please take advantage of those "A"'s students who can help others. Ask instructors about those good students to promote them to work under work- study program now that you are going to receive more federal funds.	11/12/2014 7:33 PM
43	It's great.	11/12/2014 7:14 PM
44	but not as much as i wish to	11/12/2014 6:11 PM
45	I get help from the nursing tutors on a daily basis they are wonderful and truly care about the students!	11/12/2014 6:04 PM
46	Went to the Math Lab and got help in math.	11/12/2014 5:54 PM
47	They need more tutors. I went once and i had to share the tutor with two more students and she did not even put enough attention to my homework i ended up going somewhere else to get my homework revised	11/12/2014 5:53 PM
48	I didn't realize that we had to make appointments in order to get priority tutoring, so I was never tutored properly, but that was my fault. But I noticed the room was too noisy. I couldn't work. I prefer quiet environments to work, so I doubt I'll go back for tutoring there.	11/12/2014 5:46 PM
49	No, but plan to use for my term papers. It's been useful the past semesters.	11/12/2014 4:16 PM
50	It was pretty okay. He didn't help me much but it was free help.	11/12/2014 4:11 PM
51	I did form my english 110 class. They were very helpful	11/12/2014 4:04 PM
52	They did helped me alot, very well organized and good tutors.	11/12/2014 3:54 PM
53	Not yet but I am planning to. Even this late in the semester.	11/12/2014 3:34 PM
54	Awesome! Unfortunately, more people aren't aware of this opportunity.	11/12/2014 3:28 PM
55	I have not used it personally, but i have heard through campus that this has help them a lot with homework, paper review and many other materials	11/12/2014 3:16 PM
56	awesome!	11/12/2014 3:10 PM
57	when i have problems in math.	11/12/2014 3:00 PM
58	I've used it twice for math related purposes. It's been very helpfull.	11/12/2014 2:55 PM
59	Great tutors.	11/12/2014 2:52 PM
60	I tried to. There was no room for me. EOPS had priority, as with many other services.	11/12/2014 2:34 PM
61	the math lab could use more calculus tutors	11/12/2014 2:09 PM
62	The Math Lab is absolutely amazing. Miss Bennett is doing an AMAZING job running that place, and Gabby is an incredible tutor.	11/12/2014 2:03 PM
63	Very pleasant the math tutors at the math lab are very helpful more than happy to be of help	11/12/2014 1:55 PM
64	Yes but since my tutor's teacher taught her differently than mine it got me a little confused.	11/12/2014 1:32 PM