

2014-15 Service Area Program Review

DEPARTMENT/PROGRAM	Upward Bound Program			
DESCRIPTION/PURPOSE	Upward Bound Program provides fundamental support to participants in their preparation for college entrance. The program provides participants the opportunities to succeed in pre-college performances and ultimately in higher education pursuits. Upward Bound serves high school student from low-income families and neither parent holds a bachelor's degree. Upward Bound is a highly successful college-based program providing the following service offerings: Academic Tutoring Services; Advice and Assistance in Secondary and Post-secondary Course Selections Services; Preparation for College Entrance Exam Services; Federal Financial Aid Services; Guidance on and Assistance in Secondary School Re-entry and Entry into Post-secondary Services; Instructional Curriculum; Counseling Services; Exposure to Educational and Cultural Fieldtrip an Event Services; Mentor and Career Internship Services; and Limited English Proficient, Disabled Homeless, Foster Care and Disconnected Youth Services. Upward Bound provides the support and the assistance that gives students the opportunity to develop the skills necessary to succeed in college. One of the most important aspects of the Upward Bound Program is the Summer Residential Component. During the summer, students live at the University of California, San Diego campus, and attend summer school with an emphasis on English, mathematics, science, reading, writing, and career orientation. Instruction during the summer residential component is often individualized, thus providing			
SUBMITTED BY:	Rosalie O. Lopez			
AREA DEAN/DIRECTOR	Ted Ceasar			
AREA VICE PRESIDENT	Todd Finnell			

I. INSTITUTIONAL GOALS

INSTITUTIONAL GOAL 1	INSTITUTIONAL GOAL 2	INSTITUTIONAL GOAL 3	INSTITUTIONAL GOAL 4
INSTITUTIONAL MISSION AND EFFECTIVENESS — The College will maintain programs and services that focus on the mission of the College supported by data-driven assessments to measure student learning and student success. 1.1 Develop systems and procedures that establish the mission of the college as the central mechanism for planning and decision making. 1.2 Develop an institutional score card to assess student learning that drives integrated planning and resource allocation. 1.3 Develop systems and procedures to ensure that the college maintains a collegial and self-reflective dialogue that improves effectiveness. 1.4 Develop systems that are inclusive, cyclical, and understood by all stakeholders.	STUDENT LEARNING PROGRAMS AND SERVICES — The College will maintain instructional programs and services which support student success and the attainment of student educational goals. /UB 2.1 Ensure that all instructional programs, regardless of location or means of delivery, address and meet the current and future needs of students. /UB 2.2 Review program learning outcomes annually (or biennially) to assure currency, improve teaching and learning strategies, and raise student success rates. /UB 2.3 Ensure that all Student Services programs, regardless of location or means of delivery, address and meet the current and future needs of students. /UB 2.4 Ensure that all Student Services programs engage in a process of sustainable continuous quality improvement by annual review of Service Area Outcomes, and annual Program Review. 2.5 Ensure that the Library meets as closely as possible that "Standards of Practice for California Community College Library Faculty and Programs" of the Academic Senate for California Community Colleges. 2.6 Ensure that instructional labs continue to collaborate in sharing financial and human resources, thus maintaining continuous quality improvement.	RESOURCES – The College will develop and manage human, technological, physical, and financial resources to effectively support the College mission and the campus learning environment. 3.1 Develop and implement a resource allocation plan that leads to fiscal stability. 3.2 Implement a robust technological infrastructure and the enterprise software to support the college process. 3.3 Build new facilities and modernize existing ones as prioritized in the facility master plan. 3.4 Design and commit to a long-term professional development plan. 3.5 Raise the health awareness of faculty, staff, and students.	LEADERSHIP AND GOVERNANCE – The Board of Trustees and the Superintendent/President will establish policies that assure the quality, integrity, and effectiveness of student learning programs and services, and the financial stability of the institution. 4.1 Review all Board policies annually to ensure that they are consistent with the College mission statement, that they address the quality, integrity, and effectiveness of student learning programs and services, and that they guard the financial stability of the institution. 4.2 Maintain a clearly defined Code of Ethics that includes appropriate responses to unprofessional behavior. 4.3 Ensure that the Board of Trustees is informed and involved in the accreditation process. 4.4 Ensure that processes for the evaluation of the Board of Trustees and the Superintendent/President are clearly defined, implemented, and publicized. 4.5 Establish a governance structure, processes, and practices that guarantee that the governing board, administration, faculty, staff, and students will be involved in the decision making process.

II. PROGRAM GOALS

A. PAST – EVALUATION OF PREVIOUS CYCLE OBJECTIVES/PROGRAM GOALS (SET IN PREVIOUS YEAR)

List your previous objectives/goals and associated Institutional Goals. All program goals must address at least one of the institutional goals.

_		INSTITUTIONAL
1	PAST PROGRAM GOAL #1	GOAL(S)
		(Select one primary goal.)
Identify Program G	oal and Budget request, if any, from the Program Review completed in 2013-2014	☐ 1 Mission &
(Section II C):		Effectiveness
Goal 1.0 Tutoring S	ervices	☐ 1.1 ☐ 1.3
		☐ 1.2 ☐ 1.4
Met	Partially Met Not Met	🔀 2 Student
		Learning
2015: Student participation tutorial services du deficiencies. Out of 80% (114) of UB student (LACP) Only twenty-one (2 better received additional counselors. The activation of the student (120 to 120 to 1	on in the Upward Bound Program, who attended the daily after school academic ring the academic school year and Saturday Sessions did remedy the student subject the one hundred thirty five (135) students served during the 2013-14 academic year idents increased above a 2.5 GPA. Each participant has an Individual Academic which was helpful to document the tutorial services needed to increase their GPA. 1) students fell below the 2.5 GPA. Those students with a cumulative GPA of 2.5 or litional tutorial services and meetings with the Lead Tutors and Outreach Specialist nievement of the 114 Students who received Tutorial Services helped them ject material much better.	Outcomes 2.1
school sites. Many	es increased retention and GPA using the after school services at the seven (7) high activities have been included to retain high-risk and disconnected youth in the rtant to continue to serve students after school to increase student achievement and ess.	

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		INSTITUTIONAL
2	PAST PROGRAM GOAL #2	GOAL(S)
		(Select one primary goal.)
	Goal and Budget request, if any, from the Program Review completed in 2013-2014	☐ 1 Mission &
(Section II C):		Effectiveness
Goal 3.0 Technolog	39	1.1 1.3 1.4 1.4
Met	Partially Met Not Met	🛛 2 Student
		Learning
Describe how this	program goal increased student achievement and/or program effectiveness in 2014-	Outcomes
2015:	program goal mereased student acmevement and/or program effectiveness in 2014-	∑ 2.1
	to the Head of December 1 Decembe	2.2 2.5
•	on in the Upward Bound Program, who attended the daily afterschool Study Centers	2.3 2.6
	ssrooms at each high school site. Technology in the Upward Bound started with using	3 Resources
_	Google Chromebooks. ICOE Superintendent, Mr. Todd Finnell, Vice President for	3.1 3.4
Student Services, T	Technology and Research, introduced the Chromebooks to the Upward Bound	3.2 3.5
students. One hund	dred thirty-five (135) Upward Bound students shared the tablets after school at each	3.3
of the seven target	4 Leadership	
to use the compute	ers daily from 3:00 – 5:00 p.m. Students worked on their homework assignments and	& Governance
·	was provided on the use of Chromebooks. We had four areas of support with	4.1 4.4
	nebooks/Computers): 1) Limited English Proficient skills with emphasis on	4.2 4.5
- ,	d vocabulary control using the tablets; 2) study skills, including individual writing and	4.5
	their rigorous secondary school program of study courses using technology; 3)	
_		
	ce and instructional support helped pass their competency tests in reading, writing and	
_	logy; 4) tutorials increased their GPA using technology; 5) research on information	
used to help discor	nnected participants, homeless youth, and for those aging out of foster care achieve	
success.		
The high student d	emand for the Upward Bound Chromebooks have shown to be very important to use	
after school at the	seven high schools. Many activities using technology have been included to retain	
high-risk and disco	nnected youth in the program. It is very important to continue to serve students after	
	student achievement and program effectiveness.	

3	PAST PROGRAM GOAL #3	INSTITUTIONAL GOAL(S)
Identify Program Goal a	and Budget request, if any, from the Program Review completed in 2013-2014	(Select one primary goal.) 1 Mission &
(Section II C):	ma baaget request, it arry, from the Frogram heriest completed in 2010 2011	Effectiveness
,	N/A	1.1 1.3 1.2 1.4
		2 Student
∐ Met	Partially Met Not Met	Learning
Describe how this progr 2015:	Outcomes	
	N/A	☐ 3 Resources ☐ 3.1 ☐ 3.4 ☐ 3.2 ☐ 3.5 ☐ 3.3 ☐ 4 Leadership & Governance ☐ 4.1 ☐ 4.4 ☐ 4.2 ☐ 4.5 ☐ 4.3

B. PRESENT – DATA ANALYSIS AND PROGRAM HEALTH – ACCREDITATION

1. Use data pertinent to your program/department. Include qualitative and quantitative data. Use survey-evaluation results and other relevant data to assess program/department effectiveness. Evaluate the strengths, weaknesses, challenges and opportunities, providing thorough interpretation of data. Narrative only. **Attach electronic excel file with graphs or trend data, do not include them** in the narrative below.

a. Strengths

Discuss what you do well in your program/department.

During the month of July 2014 all Upward Bound students attending the Summer Residential Program submit the Evaluation Survey in which they must answer honestly and completely. They circle the appropriate letter when rating each question and they write their comments which have allowed us to evaluate ourselves and the Upward Bound program in making improvements or changes when appropriate.

The first set of survey questions measured the participants' satisfaction with their instructors in English, Math, Science, Careers, PE and Chromebook Science. The students wrote down the strengths and weaknesses of the instructors. They evaluated the instructors: a) as very good; b) as extremely interesting and students could relate to them; and c) classes were entertaining and learning was easy.

The second set of survey questions measured the specific program services which provided assessment, course placement, instruction, evening tutorial services, college workshops, educational and cultural fieldtrips.

The third set of survey questions measured participant interest in the academic tutorial services. How the academic tutorial services was structured for each participant with subject deficiencies and how they received additional tutorial sessions to help increase their enrollment in rigorous courses and also to pass their residential classes.

The results of the survey showed that the strengths of the Upward Bound Program rely on the specific program services offered during the summer instructional components and how the services are provided by the tutoring services; advising and assistance in course selection services; preparation for college entrance exam services; federal financial services; exposure to educational and cultural events and fieldtrip services; and instructional core curriculum.

b. Weaknesses

Discuss areas in your program/department that need improvement.

There is a need to enhance and improve Upward Bound staff to use Chromebook technology; provide Saturday Tutorial services for high schools and transportation to the college; work with more students to enroll in rigorous program of study at their high school site; enhance the college testing workshops; include more parent involvement during after school meetings at each high school site.

c. Opportunities

Discuss opportunities for program improvement.

The Upward Bound Program needs to improve in the area of recruitment in the community for student enrollment both at the high school and the college level. Needs more participation of homeless, foster care and disconnected youth in the Upward Bound Program. The Upward Bound Director has identified the following institutional goal which will assist in the efforts to improve the recruitment process and other program activities.

INSTITUTIONAL GOAL 2 – 2.1: Ensure that all instructional programs, regardless of location or means of delivery, address and meet the current and future need of students; **2.2**: Review program learning outcomes annually (or biennially) to assure currency, improve teaching and learning strategies, and raise student success rates; **2.3**: Ensure that all Student Services programs, regardless of location or means of delivery, address and meet the current and future needs of students.

d. Challenges

Discuss obstacles/barriers that may influence program improvement.

- Hours for part-time counselors for additional recruitment
- Financial barriers to buy more Chromebooks for each student

e. Program changes

What program changes, if any, do you expect to have a positive effect on students?

- Provide more services to Homeless youth, Foster Care Youth and Disconnected youth in high schools
- Student Community Sponsorship for Scholarships an sponsorships for Study Tours

2. Summarize revisions, additions, deletions, and alternate delivery methods to your program based on the last program review.

<u>Additions</u>: The U.S. Department of Education has approved an Educational and Cultural Study Tour for an out-of-state fieldtrip. The Upward Bound students and staff will: 1) learn the importance of historical, cultural and education museums; 2) they will be inspired to accept greater levels of responsibilities and leadership; 3) they will return home and to their high schools possessing an increased curiosity of opportunities available to them and will help them raise their self-confidence to challenge the next stage of their educational and professional career journeys after high school.

C. FUTURE – LIST OF "SMART" (Specific Measurable Attainable Relevant Time-limited) PROGRAM OBJECTIVES FOR NEXT ACADEMIC YEAR TO ADDRESS PROGRAM IMPROVEMENT, GROWTH, OR UNMET NEEDS/GOALS. ALL PROGRAM GOALS MUST ADDRESS AT LEAST ONE OF THE INSTITUTIONAL GOALS.

	FUTUR	E PROGRAM GOALS		INSTITUTIONAL
	GOAL(S)			
You are not required to Objectives sh	(Select one primary institutional goal)			
1	20	015-2016 PROGRAM GOAL	#1	INSTITUTIONAL
_		Budget Priority #1		GOAL(S)
Identify Future Glo	obal Goal: Goal 1.0 Tutoring	Services		☐ 1 Mission &
				Effectiveness
Objective: The spe	ecific measurable attainable	relevant time-limit will be based on t	he evaluation of objective.	1.1 1.3
Upward Bound wil	I make progress by achievin	g its process and outcome objective b	by achieving a 70% of	1.2 1.4
Upward Bound par	rticipants earning a GPA 2.5	or higher. The method used will be u	sing transcripts for all	2 Student
tutors to review ar	nd work with student with g	rade deficiencies. The measures used	l are the cumulative GPA	Learning
disaggregated by o	overall and weighted items v	which are "a-g" courses. Other indicat	tors for tutorials will be	Outcomes
students completii	ng math and Algebra I in 2 y	ears. Access to one-on-one tutoring s	ervices at the high school	∑ 2.1
centers and Saturo	2.3 2.6			
	☐ 3 Resources			
		RESOURCE PLAN		3.1 3.4
	□ 3.2 □ 3.5			
Tack(c) Each come	☐ 3.3			
		iew tutorial hours met by each stude	_	4 Leadership
student and parent will be scheduled. Tutors will calculate grades and percentages of participants that will be				& Governance ☐ 4.1 ☐ 4.4
taking two years or more of math beyond Algebra I by 12 th grade.				4.2 4.5
Describe task and select the resource committee that will review your enhanced budget request (if applicable) Facilities				4.3
Timeline: October through May - Academic/ Residential/ Bridge Programs				
Expense Type TRIC	O Funding - Personnel	Funding Type TRIO Funding	Budget Request N/A	

One-Time Recurring	General District Categorical (TRIO - Fed	\$ <u>N/A</u> leral)
A. Describe task and select the applicable) N/A	resource committee that will review y	our enhanced budget request (if
Facilities Marketing	Technology Profession	al Development Staffing
Timeline: N/A		
Expense Type	Funding Type	Budget Request
One-Time Recurring	General District Categorical (Specify)	\$ <u>N/A</u>
C. Describe task and select the rapplicable) N/A	esource committee that will review y	our enhanced budget request (if
Facilities Marketing	Technology Profession	al Development Staffing
Timeline: N/A		
Expense Type	Funding Type	Budget Request
One-Time Recurring	General District Categorical (Specify)	\$ <u>N/A</u>
towards achievement. We will work coursework by using the tutorial ser	to make sure that 70% of participants vices. The evaluation of the cumulativ	amining the specific ways the project in making progress will earn a GPA 2.5 or higher in their academic course or GPA will be based on the a-g courses. Overall GPA will hool grades will also be used to show increased student

How will the completion of tasks identified improve work efficiency, reduce costs, or improve student success? The completion of the tasks will show that working with the partnership's resources will help reduce cost and reach out to more students. We will see that this will improve student success by their increased GPA; being proficient on assessment tests; completing more rigorous program of study; enrolling in post-secondary education; and attaining either an associate's or bachelor's degree by the tutorial services provided by the program. Who are the responsible party(ies) and assigned user(s)? The responsible parties are the Upward Bound Project Director, Lead Tutors, and Counselors. The partnership helpers working in collaboration with the of educational community partners and families will promote a college-going culture in the Imperial Valley. Sharing of these practices will enable a successful outcome. **INSTITUTIONAL FUTURE PROGRAM GOALS** GOAL(S) (Describe future program goals. List in order of budget priority.) (Select one primary You are not required to list 3 goals. Only list/identify goals that are viable in one year's time or can be carried over a number of program cycles. institutional goal) **INSTITUTIONAL** 2015-2016 PROGRAM GOAL #2 2 GOAL(S) **Budget Priority #1 Identify Future Global Goal:** Goal 3.0 Technology ☐ 1 Mission & Effectiveness \square 1.1 \square 1.3 Objective: The Upward Bound Program will have six (6) Computer Saturday Sessions to introduce the use of \square 1.2 \square 1.4 the IVC Computer Labs. Students will learn the latest in computer technology and the use of video **⊠** 2 Student conferencing. Of the 135 students, 70% will complete their academic projects, financial aid applications, and Learning scholarships. Outcomes \boxtimes 2.1 \square 2.4 **RESOURCE PLAN** \square 2.2 \square 2.5 (Check all that apply.) \square 2.3 \square 2.6 **Facilities** Marketing Technology | Professional Development Staffing 3 Resources 3.1 3.4 Task(s) 3.2 3.5

A. Describe task and select the rapplicable) The Project Direct for use the six (6) Saturday Sewill have the dates and times assignments and a computer aid application, and scholarsh Facilities Marketing	tor, Counselors and essions. Parents and we will start. The copacket will be provoips will be copied a left Technology	d Tutors will secure distudents will be in permeter and chrom ided to each stude and provided to each students.	the use of onformed be nebook to nts. The a ch studen al Develo	of the IVC Computer Labs by letter and the schedule eaching staff will prepare all academic projects, financial t in the class.	3.3 4 Leadership 8 Governance 4.1 4.4 4.2 4.5 4.3
Timeline: October through May – Ad	· · ·		5		
Expense Type	Funding	Туре		Budget Request	
One-Time		eral District		\$N/A	
Recurring	⊠ Cate	gorical (TRIO Fundi	ng)		
applicable) N/A Facilities Marketing Timeline:	Technology	Profession	al Develo	pment Staffing	The state of the s
Expense Type	Funding Type		Budget	Request	
One-Time	General Distri	ct	\$	<u> </u>	
Recurring	Categorical (S _l	pecify)			
C. Describe task and select the	resource committe	e that will review y	our enha	nced budget request (if	•
applicable)					
N/A					
Facilities Marketing	Technology	Profession	al Develo	pment Staffing	
Timeline: N/A					
Expense Type	Funding Type		Budget	Request	-1

One-Time Recurring		General District Categorical (TRIO Fundir	\$ <u>N/A</u> ng)			
How will this objective be measured? This objective will be measured by the amount of completed assignments and applications submitted by each student. 70% of Upward Bound Seniors will also have achieved proficiency on their State Common Core Test Scores Practice exams using the IVC Computer Labs. The Chromebook class during Saturday Session will also measure student computer increased performance.						
of this tasks significated help achieve the imp	ntly increase the e provement of stud	efficiency through the use o	ency, reduce costs, or improve student success of the Saturday Sessions and the partnership rate latest in computer technology and video costs.	esources. This will		
_		d assigned user(s)? The Re ching the use of computers	sponsible parties are the Upward Bound Projo and Chromebooks.	ect Director, Lead		
You are not required to I	FUTURE PROGRAM GOALS (Describe future program goals. List in order of budget priority.) You are not required to list 3 goals. Only list/identify goals that are viable in one year's time or can be carried over a number of program cycles. INSTITUTIONAL GOAL(S) (Select one primary institutional goal)					
3			GRAM GOAL #3 Priority #1	INSTITUTIONAL GOAL(S)		
Identify Future Global Goal: N/A Objective: N/A				I Mission & Effectiveness		
Facilities	Marketing [RESOURCE PLAN (Check all that apply.) Technology Pr	ofessional Development Staffing	2 Student Learning Outcomes 2.1 2.4 2.2 2.5		

A. Describe task and select the applicable) N/A	resource committee that	will review your en	nhanced budge	et request (if	2.3
Facilities Marketing	Technology	Professional Dev	elopment	Staffing	4 Leadership
Timeline: N/A					& Governance
Expense Type	Funding Type		Budget Re	equest	4.1 4.4 4.2 4.5
One-Time Recurring	General Di Categorica		\$		4.3
B. Describe task and select the rapplicable) N/A	esource committee that v	will review your enh	nanced budget	request (if	
Facilities Marketing	Technology	Professional Dev	elopment	Staffing	
Timeline: N/A					
Expense Type	Funding Type	Budg	et Request		
One-Time	General District	\$			***************************************
Recurring	Categorical (Specify))			
C. Describe task and select the applicable) N/A	resource committee that	will review your en	nhanced budge	et request (if	
Facilities Marketing	☐ Technology ☐	Professional Dev	elopment	Staffing	
Timeline:					
Expense Type	Funding Type	Budg	et Request		
One-Time	General District	\$			
Recurring	Categorical (Specify))			

How will this objective be measured? N/A

How will the completion of tasks identified improve work efficiency, reduce costs, or improve student success? N/A

Who are the responsible party(ies) and assigned user(s)? N/A