

2008 IVC Student Survey

1. Your sex:		
	Response Percent	Response Count
Female	61.1%	397
Male	38.9%	253
	answered question	650
	skipped question	1

2. Your age:

	Response Percent	Response Count
Under 18	0.6%	4
18-19	28.8%	187
20-24	44.5%	289
25-29	9.5%	62
30-49	15.7%	102
50 and over	0.9%	6
	answered question	650
	skipped question	1

3. Your ethnicity:			
		Response Percent	Response Count
American Native	0	0.3%	2
Asian		1.1%	7
Black		2.8%	18
Hispanic/Latino		82.3%	535
Other		4.3%	28
White		9.2%	60
		answered question	650
		skipped question	1

4. How many dependants do you support?			
	Response Percent	Response Count	
0	68.0%	442	
1	15.2%	99	
2	8.6%	56	
3	4.8%	31	
4+	3.4%	22	
	answered question	650	
	skipped question	1	

5. How many hours each week on an average do you work outside the home?

	Response Percent	Response Count
None	32.6%	212
1-10	15.7%	102
11-20	18.6%	121
21-30	13.4%	87
More than 30	19.7%	128
	answered question	650
	skipped question	1

6. If you are disabled, please identify your disability. Mark all that apply.

	Response Percent	Response Count
Mobility impaired	2.2%	2
Visually impaired	15.6%	14
Hearing impaired	12.2%	11
Speech/Language impaired	0.0%	0
Attention Deficit Disorder	5.6%	5
Acquired Brain Injury	3.3%	3
Learning Disabled	10.0%	9
Psychological disability	5.6%	5
Developmental disability	0.0%	0
Other (please specify)	60.0%	54
	answered question	90
	skipped question	561

7. The primary language spoken in your home is:

Response Count	Response Percent		
249	38.3%		English
3	0.5%	0	Chinese
2	0.3%	0	Korean
393	60.5%		Spanish
3	0.5%	0	Other
650	answered question		
1	skipped question		

8. What is your main manner of transportation to IVC? Response Response Percent Count 7.5% 49 Bus **Drive Alone** 80.0% 520 Carpool 7.8% 51 Bike 0.6% 4 Motorcycle 0.9% 6 Other 3.1% 20 answered question 650 skipped question 1

9. Which of the following would make it easier for you to get to the college?

	Response Percent	Response Count
Ride share (carpooling) program	11.7%	76
Additional express bus routes to IVC	8.6%	56
More frequent bus routes to IVC/Shorter waiting times between buses	13.0%	84
Additional evening bus service	2.9%	19
No services needed; I have adequate transportation	61.3%	397
Other	2.5%	16
	answered question	648
	skipped question	3

10. Additional bus service is needed for: (select one or more) Response Response Percent Count Brawley 13.2% 86 _____ Calipatria 3.7% 24 Calexico 22.2% Γ 144 El Centro 16.3% 106 Heber 5.4% 35 Holtville 4.8% 31 Niland 3.2% 21 Seeley 5.2% 34 Westmorland 3.7% 24 Winterhaven 1.7% 11 Do not know 53.1% 345 answered question 650 1 skipped question

11. What is your travel distance from your residence to main campus, one way?

	Response Percent	Response Count
0-15 miles	71.2%	463
16-30 miles	24.8%	161
More than 30 miles	4.0%	26
	answered question	650
	skipped question	1

12. Which location is MOST convenient for you to take classes? (Select top two choices)

	Response Percent	Response Count
Brawley Campus	16.0%	104
Calexico Campus	29.1%	189
El Centro Campus	30.8%	200
Main Campus	68.3%	444
Online	14.8%	96
	answered question	650
	skipped question	1

13. Please select ALL the sources that you have used to get information about IVC.

	Response Percent	Response Count
Counselors	79.8%	519
High School Outreach	16.9%	110
College Catalog (not class schedule)	43.5%	283
Class Schedule (not catalog)	42.5%	276
College Instructors	32.3%	210
College Office Staff	18.6%	121
Internet	62.3%	405
IVC Outreach (IV Mall/Midwinter Fair/Advertising)	5.7%	37
Students, friends, or family	75.1%	488
Other	5.8%	38
	answered question	650
	skipped question	1

14. Do you have access to a computer with Internet connection off campus?

	Response Percent	Response Count
Yes	88.3%	574
No	7.1%	46
No, but I plan to have access in the future	4.6%	30
	answered question	650
	skipped question	1

15. What class schedule pattern do you prefer for your classes at IVC? Select all that apply.

	Response Percent	Response Count
1 day a week	13.8%	90
2 days a week (M/W and/or T/TH)	58.5%	380
2 days a week (FS)	3.4%	22
3 days a week (MWF)	14.3%	93
4 days a week (MTWTH)	30.2%	196
Friday	1.7%	11
Saturday	1.8%	12
Online	15.8%	103
Times per week do not matter	4.8%	31
	answered question	650
	skipped question	1

16. What time pattern do you prefer for your classes at IVC?

	Response Percent	Response Count
Mornings (7:30-11:55 a.m.)	51.4%	334
Afternoons (12 noon-4:30 p.m.)	20.0%	130
Evenings (4:45-10:00 p.m.)	17.5%	114
Time of day doesn't matter	11.1%	72
	answered question	650
	skipped question	1

17. How often are you able to get the courses you need on the days or hours that work for you?

	Response Percent	Response Count
Always	14.5%	94
Nearly Always	24.3%	158
Usually	45.7%	297
Seldom	13.7%	89
Never	1.8%	12
	answered question	650
	skipped question	1

18. If you are unable to get the courses you need on the days or hours that work for you, what days and times are consistently the problem? (Select all that apply.)

	Response Percent	Response Count
Mornings (7:30-11:50 a.m.)	41.0%	258
Afternoons (12 noon-4:30 p.m.)	35.9%	226
Evenings (4:45-10:00 p.m.)	33.2%	209
Monday-Thursday	16.2%	. 102
Friday	8.3%	52
Saturday	10.8%	68
Online	7.6%	48
	answered question	629
	skipped question	22

Response Response Percent Count Obtain a BA/BS after completing 58.0% 377 an AA/AS Degree Obtain a BA/BS without completing 9.2% 60 an AA/AS Degree Obtain a two year AA/AS degree 9.7% 63 without transfer Obtain a two year vocational 2.9% 19 certificate without transfer Discover/formulate career interest, 1.8% 12 plus goals Prepare for a new career (acquire 2.5% 16 job skills) Advance in job/career (update job 1.2% 8 skills) Maintain certificate or license 2.2% 14 Educational development 1.5% 10 (intellectual, cultural) Improve basic skills in English, 1.5% 10 reading, or math Complete credit for high school 0.3% 2 diploma or GED Undecided on goal 5.2% 34

19. Below is a list of educational goals at IVC. Please select the goal that applies to you.

3.8%

answered question

skipped question

25

650

1

Personal interest

20. Number of units currently enrolled in at IVC?			
	Response Percent	Response Count	
0.5-6.0	13.5%	88	
6.5-11.5	29.8%	194	
12-18	47.1%	306	
18.5 and above	9.5%	62	
	answered question	650	
	skipped question	1	

21. Number of units COMPLETED at IVC with a grade of "C" or higher?

Response Count	Response Percent	
32	4.9%	0
94	14.5%	1-10
106	16.3%	11-20
81	12.5%	21-30
72	11.1%	31-40
64	9.8%	41-50
70	10.8%	51-60
131	20.2%	Above 60
650	answered question	
1	skipped question	

22. How many hours do you typically read/study each week for a class that meets 3 hours weekly?

Response Count	Response Percent	
44	6.8%	None
369	56.8%	1-2 hours
158	24.3%	3-4 hours
79	12.2%	More than 4 hours
650	answered question	
1	skipped question	

23. Which manner of instruction do you prefer?

	Response Percent	Response Count
In person	85.1%	553
Online	3.8%	25
No preference	11.1%	72
	answered question	650
	skipped question	1

24. Do you plan to leave the Imperial Valley area once you complete your education at IVC?

	Response Percent	Response Count
Yes	44.2%	287
No	26.3%	171
Not sure	29.5%	192
	answered question	650
	skipped question	1

25. IVC has a clear and published mission that identifies its educational goals.			
	Response Percent	Response Count	
Strongly Agree	16.5%	107	
Agree	56.8%	369	
Undecided	20.5%	133	
Disagree	5.2%	34	
Strongly Disagree	1.1%	7	
	answered question	650	
	skipped question	1	

26. My education at IVC has contributed to my ability to succeed in my educational and career goals by improving my communication skills (reading, writing, speaking).

		Response Percent	Response Count
Strongly Agree		25.5%	166
Agree		58.2%	378
Undecided		11.8%	77
Disagree		3.7%	24
Strongly Disagree	0	0.8%	5
		answered question	650
		skipped question	1

27. My education at IVC has contributed to my ability to succeed in my educational and career goals by improving my critical thinking skills (analyze, compute, research, solve problems).

		Response Percent	Response Count
Strongly Agree		22.6%	147
Agree		60.2%	391
Undecided		13.4%	87
Disagree		2.9%	19
Strongly Disagree	D	0.9%	6
		answered question	650
		skipped question	1

28. My education at IVC has contributed to my ability to succeed in my educational and career goals by improving my information literacy skills (obtain data from various sources, analyze information for relevance and accuracy, evaluate and communicate the results).

	Respo Perc		Response Count
Strongly Agree	20	0.9%	136
Agree	59	9.7%	388
Undecided		4.5%	94
Disagree		4.0%	26
Strongly Disagree		0.9%	6
	answered ques	stion	650
	skipped ques	stion	1

29. My education at IVC has contributed to my ability to succeed in my educational and career goals by improving global awareness (scientific process; cultural, political, environmental issues; arts awareness).

	Response Percent	Response Count
Strongly Agree	17.4%	113
Agree	52.3%	340
Undecided	19.8%	129
Disagree	8.2%	53
Strongly Disagree	2.3%	15
	answered question	650
	skipped question	1

30. IVC offers a variety of general educational courses to meet my needs and interests.

	Response Percent	Response Count
Strongly Agree	19.8%	129
Agree	54.2%	352
Undecided	14.2%	92
Disagree	9.1%	59
Strongly Disagree	2.8%	18
	answered question	650
	skipped question	1

31. The classes I have taken at IVC have helped me achieve my educational and/or career goals.

	Response Percent	Response Count
Strongly Agree	24.5%	159
Agree	56.5%	367
Undecided	13.7%	89
Disagree	4.0%	26
Strongly Disagree	1.4%	9
	answered question	650
	skipped question	1

32. The lab and studio classes that I have taken (for example, Chemistry, Biology, Art, Reading) have helped me work towards my educational goals.

	Response Percent	Response Count
Strongly Agree	15.2%	99
Agree	46.0%	299
Undecided	15.1%	98
Disagree	4.9%	32
Strongly Disagree	1.7%	11
N/A	17.1%	111
	answered question	650
	skipped question	1

33. I can apply what I am learning in courses at IVC to my everyday life (relationships, work, social life, etc.)

	Response Percent	Response Count
Strongly Agree	23.4%	152
Agree	57.1%	371
Undecided	11.7%	76
Disagree	6.2%	40
Strongly Disagree	1.7%	11
	answered question	650
	skipped question	1

34. My instructors are highly skilled and come to classes well prepared.

	Response Percent	Response Count
Strongly Agree	32.2%	209
Agree	55.8%	363
Undecided	7.2%	47
Disagree	4.5%	29
Strongly Disagree	0.3%	2
	answered question	650
	skipped question	1

35. My instructors are fair in their grading.

	Response Percent	Response Count
Strongly Agree	28.2%	183
Agree	55.7%	362
Undecided	10.8%	70
Disagree	4.2%	27
Strongly Disagree	1.2%	8
	answered question	650
	skipped question	1

36. My instructors are willing to talk with me about my questions and concerns.

	Response Percent	Response Count
Strongly Agree	37.5%	244
Agree	51.1%	332
Undecided	7.7%	50
Disagree	2.9%	19
Strongly Disagree	0.8%	5
	answered question	650
	skipped question	1

37. My instructors keep office hours and appointments.

	Response Percent	Response Count
Strongly Agree	36.9%	240
Agree	50.9%	331
Undecided	9.5%	62
Disagree	2.2%	14
Strongly Disagree	0.5%	3
	answered question	650
	skipped question	1

38. Classrooms meet my educational needs and are well maintained.

	Response Percent	Response Count
Strongly Agree	24.5%	159
Agree	58.3%	379
Undecided	10.6%	69
Disagree	5.2%	34
Strongly Disagree	1.4%	9
	answered question	650
	skipped question	1

39. I have found IVC campus(es) to be positive and supportive educational environment(s).

	Respo Perc		Response Count
Strongly Agree	2	4.9%	162
Agree	5	9.5%	387
Undecided		0.8%	70
Disagree		4.3%	28
Strongly Disagree	0	0.5%	3
	answered ques	stion	650
	skipped ques	stion	1

40. Comments about classes	
	Response Count
	304
answered question	304
skipped question	347

41. IVC has appropriate ser educational and career goa	rvices/resources available to assist me in meeting my als.	
	Response Percent	Response Count
Strongly Agree	20.2%	131
Agree	63.1%	410
Undecided	11.7%	76
Disagree	4.3%	28
Strongly Disagree	0.8%	5
	answered question	650
	skipped question	1

42. Please rate the following services: How knowledgeable is the staff?

	Excellent	Above Average	Average	Below Average	Extremely Poor	N/A	Rating Average	Respon Count
Library	36.0% (234)	28.8% (187)	25.8% (168)	1.8% (12)	0.8% (5)	6.8% (44)	4.04	6
Tutoring	19.7% (128)	22.8% (148)	25.5% (166)	2.8% (18)	1.1% (7)	28.2% (183)	3.80	6
Reading/Writing Lab	25.4% (165)	23.5% (153)	25.5% (166)	2.3% (15)	1.7% (11)	21.5% (140)	3.87	6
Language Lab	20.3% (132)	21.1% (137)	22.8% (148)	2.2% (14)	1.4% (9)	32.3% (210)	3.84	6
Computer Labs (for example, Math Lab, Business Lab, nursing Lab)	29.8% (194)	27.1% (176)	19.4% (126)	1.2% (8)	1.5% (10)	20.9% (136)	4.04	6
Extended Campus	19.4% (126)	23.1% (150)	26.2% (170)	4.2% (27)	1.4% (9)	25.8% (168)	3.74	6
Distance Education/Online Course Support	16.3% (106)	19.1% (124)	21.1% (137)	2.9% (19)	2.5% (16)	38.2% (248)	3.71	6
Workforce Development/Job Placement	13.8% (90)	15.5% (101)	20.2% (131)	4.2% (27)	1.8% (12)	44.5% (289)	3.64	6
Counseling	33.7% (219)	26.9% (175)	25.1% (163)	6.5% (42)	2.8% (18)	5.1% (33)	3.87	6
Registration/Admissions/Records	30.0% (195)	30.5% (198)	28.0% (182)	4.5% (29)	2.2% (14)	4.9% (32)	3.86	6
Assessment Center	25.7% (167)	24.9% (162)	26.3% (171)	2.0% (13)	2.2% (14)	18.9% (123)	3.86	6
Disabled Students (DSPS) Services	18.8% (122)	14.8% (96)	14.6% (95)	1.1% (7)	1.8% (12)	48.9% (318)	3.93	6
EOPS/CARE/Calworks/Student Support Services	29.1% (189)	16.5% (107)	15.4% (100)	2.5% (16)	2.0% (13)	34.6% (225)	4.04	6
Financial Aid	34.9% (227)	20.9% (136)	19.7% (128)	3.8% (25)	3.5% (23)	17.1% (111)	3.96	6
Bursar's (Payment Office)	20.8% (135)	19.7% (128)	20.6% (134)	2.2% (14)	1.8% (12)	34.9% (227)	3.85	6

Transfer Center	19.1% (124)	21.4% (139)	19.1% (124)	3.4% (22)	1.7% (11)	35.4% (230)	3.82	6
Veteran's Affairs	12.9% (84)	12.9% (84)	17.2% (112)	2.0% (13)	1.2% (8)	53.7% (349)	3.74	6
Student Affairs	18.3% (119)	17.8% (116)	21.8% (142)	2.3% (15)	2.5% (16)	37.2% (242)	3.75	6
Parking Services	17.1% (111)	16.8% (109)	29.5% (192)	12.3% (80)	13.2% (86)	11.1% (72)	3.14	6
Health Service	17.5% (114)	15.5% (101)	22.6% (147)	3.8% (25)	4.6% (30)	35.8% (233)	3.59	6
Campus Security	18.9% (123)	18.6% (121)	29.7% (193)	7.5% (49)	8.2% (53)	17.1% (111)	3.39	6
Childcare	17.8% (116)	14.5% (94)	14.5% (94)	1.2% (8)	1.8% (12)	50.2% (326)	3.91	6
Bookstore	26.0% (169)	24.2% (157)	30.8% (200)	9.7% (63)	5.1% (33)	4.3% (28)	3.59	6
					а	nswered q	uestion	6
						skipped q	uestion	

43. Please rate the following services: Was the staff helpful and courteous?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	N/A	Rating Average	Respor Cour
Library	38.8% (252)	44.5% (289)	7.2% (47)	2.3% (15)	0.9% (6)	6.3% (41)	4.26	1
Tutoring	25.4% (165)	34.6% (225)	11.5% (75)	1.7% (11)	0.9% (6)	25.8% (168)	4.10	I
Reading/Writing Lab	25.2% (164)	38.0% (247)	10.8% (70)	2.8% (18)	2.2% (14)	21.1% (137)	4.03	1
Language Lab	23.1% (150)	31.7% (206)	10.3% (67)	1.5% (10)	1.1% (7)	32.3% (210)	4.10	1
Computer Labs (for example, Math Lab, Business Lab, Nursing Lab)	30.0% (195)	37.4% (243)	10.2% (66)	1.4% (9)	1.4% (9)	19.7% (128)	4.16	I
Extended Campus	23.7% (154)	34.3% (223)	10.3% (67)	2.6% (17)	1.5% (10)	27.5% (179)	4.05	I
Distance Education/Online Course Support	17.8% (116)	27.5% (179)	11.8% (77)	1.5% (10)	1.5% (10)	39.7% (258)	3.97	1
Work Development/Job Placement	15.8% (103)	23.7% (154)	11.8% (77)	2.2% (14)	1.4% (9)	45.1% (293)	3.92	1
Counseling	41.4% (269)	38.3% (249)	9.2% (60)	4.0% (26)	1.7% (11)	5.4% (35)	4.20	1
Registration/Admissions/Records	31.7% (206)	44.3% (288)	11.2% (73)	2.9% (19)	1.4% (9)	8.5% (55)	4.11	1
Assessment Center	25.4% (165)	35.8% (233)	12.5% (81)	1.5% (10)	1.7% (11)	23.1% (150)	4.06	1
Disabled Students (DSPS) Services	16.9% (110)	21.1% (137)	12.0% (78)	0.5% (3)	0.9% (6)	48.6% (316)	4.02	1
EOPS/CARE/CalWork/Student Support Services	27.8% (181)	23.1% (150)	9.7% (63)	1.5% (10)	1.8% (12)	36.0% (234)	4.15	1
Financial Aid	33.7% (219)	32.6% (212)	8.8% (57)	4.9% (32)	2.8% (18)	17.2% (112)	4.08	I
Bursar's (Payment Office)	20.9% (136)	27.1% (176)	12.9% (84)	1.8% (12)	1.2% (8)	36.0% (234)	4.01	1

Transfer Center	20.5% (133)	28.9% (188)	12.6% (82)	2.2% (14)	0.9% (6)	34.9% (227)	4.01	(
Veteran's Affairs	14.6% (95)	20.0% (130)	12.2% (79)	1.2% (8)	1.1% (7)	50.9% (331)	3.93	1
Student Affairs	19.5% (127)	25.8% (168)	12.2% (79)	1.4% (9)	2.2% (14)	38.9% (253)	3.97	1
Parking Services	18.8% (122)	33.1% (215)	17.8% (116)	8.5% (55)	9.7% (63)	12.2% (79)	3.49	
Health Services	19.8% (129)	25.1% (163)	12.5% (81)	2.6% (17)	2.5% (16)	37.5% (244)	3.92	
Campus Security	19.5% (127)	32.2% (209)	17.2% (112)	4.5% (29)	4.8% (31)	21.8% (142)	3.73	1
Childcare	19.1% (124)	20.2% (131)	10.9% (71)	2.0% (13)	0.6% (4)	47.2% (307)	4.04	(
Bookstore	34.2% (222)	40.6% (264)	9.7% (63)	3.7% (24)	4.3% (28)	7.5% (49)	4.04	(
Cafeteria	37.1% (241)	39.1% (254)	10.5% (68)	3.2% (21)	2.9% (19)	7.2% (47)	4.12	(
					a	nswered q	uestion	
						skipped q	uestion	

44. Please rate the following services: Was the wait time for service appropriate?

Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
35.2% (229)	46.9% (305)	13.7% (89)	2.3% (15)	1.8% (12)	1.89	650
22.8% (148)	39.4% (256)	24.9% (162)	2.5% (16)	10.5% (68)	2.38	650
25.2% (164)	40.9% (266)	21.1% (137)	2.6% (17)	10.2% (66)	2.32	650
22.2% (144)	36.9% (240)	24.6% (160)	2.2% (14)	14.2% (92)	2.49	650
27.7% (180)	40.6% (264)	19.1% (124)	1.8% (12)	10.8% (70)	2.27	650
22.8% (148)	36.5% (237)	25.1% (163)	2.8% (18)	12.9% (84)	2.47	650
19.1% (124)	30.5% (198)	30.6% (199)	1.8% (12)	18.0% (117)	2.69	650
15.7% (102)	28.0% (182)	32.6% (212)	2.2% (14)	21.5% (140)	2.86	650
29.8% (194)	43.7% (284)	12.9% (84)	8.0% (52)	5.5% (36)	2.16	650
28.9% (188)	42.6% (277)	18.2% (118)	4.6% (30)	5.7% (37)	2.16	650
24.9% (162)	37.7% (245)	24.3% (158)	2.3% (15)	10.8% (70)	2.36	650
17.1% (111)	27.1% (176)	29.8% (194)	1.5% (10)	24.5% (159)	2.89	650
24.6% (160)	28.9% (188)	25.8% (168)	2.2% (14)	18.5% (120)	2.61	650
25.8% (168)	36.3% (236)	18.9% (123)	8.8% (57)	10.2% (66)	2.41	650
22.3% (145)	29.2% (190)	29.2% (190)	2.5% (16)	16.8% (109)	2.62	650
	Agree 35.2% (229) 22.8% (148) 25.2% (164) 22.2% (144) 22.2% (144) 22.2% (144) 22.2% (144) 22.2% (144) 22.8% (144) 22.8% (148) 19.1% (124) 15.7% (102) 29.8% (194) 28.9% (188) 24.9% (162) 17.1% (160) 25.8% (168) 22.3%	AgreeAgree35.2% (229)46.9% (305)22.8% (148)39.4% (256)25.2% (164)40.9% (266)22.2% (164)36.9% (240)27.7% (140)40.6% (240)27.7% (180)40.6% (240)22.8% (180)36.5% (237)19.1% (124)30.5% (198)15.7% (122)28.0% (182)29.8% (194)43.7% (284)29.8% (194)42.6% (277)24.9% (162)37.7% (245)17.1% (111)27.1% (176)24.6% (160)28.9% (188)25.8% (168)36.3% (236)22.3%29.2%	AgreeAgreeUndecided35.2% (229)46.9% (305)13.7% (89)22.8% (148)39.4% (256)24.9% (162)25.2% (164)40.9% (266)21.1% (137)22.2% (164)36.9% (240)24.6% (137)27.7% (164)40.6% (240)19.1% (160)27.7% (180)40.6% (264)19.1% (160)27.7% (180)40.6% (264)19.1% (163)19.1% (180)30.5% (182)30.6% (193)19.1% (102)30.5% (182)32.6% (212)29.8% (102)43.7% (284)12.9% (84)28.9% (188)42.6% (277)18.2% (118)24.9% (162)37.7% (24.3% (158)24.3% (158)17.1% (162)27.1% (245)29.8% (168)17.1% (162)27.1% (123)29.8% (168)24.6% (161)28.9% (158)25.8% (168)17.1% (162)27.1% (123)29.8% (163)24.6% (163)28.9% (163)25.8% (163)17.1% (168)27.1% (123)29.2%	AgreeAgreeUndecidedDisagree 35.2% (229) 46.9% (305) 13.7% (89) 2.3% (15) 22.8% (148) 39.4% (256) 24.9% (162) 2.5% (16) 25.2% (164) 40.9% (266) 21.1% (137) 2.6% (17) 22.2% (164) 36.9% (240) 21.1% (160) 2.2% (14) 27.7% (180) 40.6% (264) 19.1% (124) 1.8% (12) 22.8% (148) (237) 25.1% (163) 2.8% (18) 19.1% (124) 30.5% (198) 2.5% (163) 2.8% (18) 19.1% (124) 30.5% (198) 2.2% (14) 15.7% (124) 28.0% (182) 32.6% (212) 2.2% (14) 29.8% (194) 43.7% (284) 12.9% (84) 8.0% (52) 28.9% (162) 42.6% (277) 18.2% (118) 4.6% (30) 24.9% (162) 37.7% (24.3\% (158) 2.3% (15) 17.1% (162) 27.1% (24.5\% 2.3% (15) 17.1% (162) 27.1% (24.5\% 2.5% (158) 2.2% (14) 24.6% (160) 28.9% (245) 2.5% (158) 2.2% (14) 17.1% (25.8\% (168) 25.8% (168) 2.2% (14) 25.8% (168) 36.3% (236) 18.9% (123) 8.8% (57) 22.3% 29.2% (25.8\% 29.2% (25.5\% (16)	AgreeAgreeUndecidedDisagree 35.2% (229) 46.9% (305) 13.7% (89) 2.3% (15) 1.8% (12) 22.8% (148) 39.4% (256) 24.9% (162) 2.5% (16) 10.5% (68) 25.2% (164) 40.9% (256) 21.1% (137) 2.6% (17) 10.2% (66) 22.2% (144) 36.9% (266) 21.1% (137) 2.6% (17) 10.2% (66) 22.2% (144) 36.9% (264) 24.6% (124) 2.2% (14) 14.2% (92) 27.7% (180) 40.6% (264) 19.1% (124) 1.8% (12) 10.8% (70) 22.8% (148) 36.5% (237) 25.1% (163) 2.8% (18) 12.9% (84) 19.1% (124) 30.5% (237) 2.8% (18) 12.9% (143) 1.8% (12) 15.7% (124) 28.0% (182) 32.6% (212) 2.2% (14) 21.5% (140) 15.7% (194) 28.0% (284) 32.6% (212) 2.2% (14) 21.5% (140) 29.8% (188) 42.6% (277) 18.2% (118) 4.6% (30) 5.7% (37) (70) 27.1% (188) 21.5% (158) 2.3% (15) 10.8% (70) 17.1% (162) 27.1% (24.5\% (168) 25.8% (168) 2.2% (14) 18.5% (159) 24.6% (160) 28.9% (168) 25.8% (168) 2.2% (14) 18.5% (159) 24.6% (160) 28.9% (168) 25.8% (168) 2.2% (14) 18.5% (159) <t< td=""><td>Agree Agree Undecided Disagree Disagree Average 35.2% 46.9% 13.7% (89) 2.3% (15) 1.8% (12) 1.89 22.8% 39.4% 24.9% 2.5% (16) 10.5% 2.38 25.2% 40.9% 21.1% 2.6% (17) 10.2% 2.32 (164) (266) (137) 2.6% (17) 10.2% 2.49 (144) (260) (137) 2.6% (17) 10.2% 2.49 (144) (260) 19.1% 1.8% (12) 10.8% 2.27 (144) (264) 19.1% 1.8% (12) 10.8% 2.47 (180) (251) 2.8% (18) 12.9% 2.47 (148) (237) 163 2.8% (18) 12.9% 2.47 (149) (198) 30.6% 1.8% (12) 18.0% 2.47 (1102) (182) 2.2% (14) 21.5% 2.88 (194) 12.9% (84) 8.0% (52) 5.5% (36) 2.16 <tr< td=""></tr<></td></t<>	Agree Agree Undecided Disagree Disagree Average 35.2% 46.9% 13.7% (89) 2.3% (15) 1.8% (12) 1.89 22.8% 39.4% 24.9% 2.5% (16) 10.5% 2.38 25.2% 40.9% 21.1% 2.6% (17) 10.2% 2.32 (164) (266) (137) 2.6% (17) 10.2% 2.49 (144) (260) (137) 2.6% (17) 10.2% 2.49 (144) (260) 19.1% 1.8% (12) 10.8% 2.27 (144) (264) 19.1% 1.8% (12) 10.8% 2.47 (180) (251) 2.8% (18) 12.9% 2.47 (148) (237) 163 2.8% (18) 12.9% 2.47 (149) (198) 30.6% 1.8% (12) 18.0% 2.47 (1102) (182) 2.2% (14) 21.5% 2.88 (194) 12.9% (84) 8.0% (52) 5.5% (36) 2.16 <tr< td=""></tr<>

Transfer Center	20.0% (130)	32.3% (210)	28.6% (186)	2.5% (16)	16.6% (108)	2.63	650
Veteran's Affairs	16.6% (108)	24.9% (162)	32.8% (213)	2.3% (15)	23.4% (152)	2.91	650
Student Affairs	19.2% (125)	31.1% (202)	29.7% (193)	2.8% (18)	17.2% (112)	2.68	650
Parking Services	17.2% (112)	39.1% (254)	20.2% (131)	11.8% (77)	11.7% (76)	2.62	650
Health Services	19.4% (126)	30.6% (199)	29.2% (190)	2.8% (18)	18.0% (117)	2.69	650
Childcare	18.0% (117)	26.3% (171)	30.6% (199)	2.8% (18)	22.3% (145)	2.85	650
Bookstore	23.7% (154)	43.5% (283)	16.8% (109)	9.2% (60)	6.8% (44)	2.32	650
Cafeteria	29.4% (191)	46.2% (300)	14.9% (97)	4.2% (27)	5.4% (35)	2.10	650
					answered q	uestion	650
					skipped q	uestion	1

45. Please rate the following services: Is the location satisfactory?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	N/A	Rating Average	Respor Cour
Library	36.6% (238)	51.7% (336)	5.4% (35)	1.8% (12)	1.1% (7)	3.4% (22)	4.25	
Tutoring	29.5% (192)	43.1% (280)	10.6% (69)	2.3% (15)	0.9% (6)	13.5% (88)	4.13	I
Reading/Writing Lab	29.7% (193)	45.5% (296)	10.2% (66)	2.8% (18)	0.9% (6)	10.9% (71)	4.13	
Language Lab	27.4% (178)	41.1% (267)	11.8% (77)	2.5% (16)	0.9% (6)	16.3% (106)	4.09	(
Computer Lab (for example. Math Lab, Business Lab, Nursing Lab)	28.6% (186)	42.6% (277)	11.2% (73)	3.7% (24)	1.7% (11)	12.2% (79)	4.06	(
Extended Campus	29.2% (190)	42.0% (273)	11.1% (72)	2.2% (14)	1.7% (11)	13.8% (90)	4.10	(
Distance Education/Online Course Support	24.2% (157)	35.2% (229)	15.5% (101)	0.8% (5)	0.8% (5)	23.5% (153)	4.06	
Work Development/Job Placement	21.4% (139)	32.2% (209)	16.6% (108)	0.8% (5)	0.9% (6)	28.2% (183)	4.01	
Counseling	38.2% (248)	46.9% (305)	7.4% (48)	1.8% (12)	0.5% (3)	5.2% (34)	4.27	
Registration/Admissions/Records	37.1% (241)	45.8% (298)	9.1% (59)	2.3% (15)	0.3% (2)	5.4% (35)	4.24	(
Assessment Center	27.4% (178)	40.3% (262)	12.0% (78)	4.8% (31)	1.5% (10)	14.0% (91)	4.01	(
Disabled Students (DSPS) Services	21.4% (139)	32.6% (212)	14.8% (96)	1.2% (8)	0.5% (3)	29.5% (192)	4.04	
EOPS/CARE/Calworks/Student Support Services	28.3% (184)	35.8% (233)	12.8% (83)	1.4% (9)	0.5% (3)	21.2% (138)	4.14	(
Financial Aid	34.3% (223)	41.5% (270)	10.0% (65)	2.3% (15)	0.8% (5)	11.1% (72)	4.20	(
Bursar's (Payment Office)	25.8% (168)	35.7% (232)	15.1% (98)	0.9% (6)	1.1% (7)	21.4% (139)	4.07	(

Transfer Center	24.9% (162)	37.7% (245)	14.3% (93)	1.5% (10)	0.5% (3)	21.1% (137)	4.08	1
Veteran's Affairs	19.7% (128)	30.8% (200)	16.2% (105)	0.8% (5)	0.6% (4)	32.0% (208)	4.00	1
Student Affairs	24.6% (160)	35.5% (231)	14.2% (92)	1.5% (10)	0.9% (6)	23.2% (151)	4.06	1
Parking Services	27.2% (177)	42.6% (277)	12.2% (79)	5.1% (33)	4.5% (29)	8.5% (55)	3.91	1
Health Services	24.9% (162)	34.9% (227)	14.3% (93)	2.5% (16)	1.5% (10)	21.8% (142)	4.01	1
Campus Security	25.5% (166)	38.9% (253)	14.8% (96)	4.0% (26)	2.3% (15)	14.5% (94)	3.95	1
Childcare	24.6% (160)	35.1% (228)	14.0% (91)	1.1% (7)	0.8% (5)	24.5% (159)	4.08	1
Bookstore	35.1% (228)	48.6% (316)	8.5% (55)	1.7% (11)	1.5% (10)	4.6% (30)	4.20	I
Cafeteria	36.6% (238)	46.9% (305)	7.8% (51)	1.8% (12)	1.8% (12)	4.9% (32)	4.21	
					a	nswered q	uestion	
						skipped q	uestion	

46. Rate the following services: Did the service help you in meeting your educational/career goals?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
Library	32.3% (210)	50.8% (330)	13.4% (87)	1.8% (12)	1.7% (11)	4.10	650
Tutoring	25.8% (168)	38.0% (247)	27.5% (179)	2.6% (17)	6.0% (39)	3.75	650
Reading/Writing Lab	25.8% (168)	41.2% (268)	24.9% (162)	3.1% (20)	4.9% (32)	3.80	650
Language Lab	22.2% (144)	36.8% (239)	30.0% (195)	2.8% (18)	8.3% (54)	3.62	650
Computer Lab (for example. Math Lab, Business Lab, Nursing Lab)	29.1% (189)	40.6% (264)	23.1% (150)	2.2% (14)	5.1% (33)	3.86	650
Extended Campus	22.2% (144)	40.6% (264)	28.5% (185)	1.8% (12)	6.9% (45)	3.69	650
Distance Education/Online Course Support	18.9% (123)	32.8% (213)	32.3% (210)	3.1% (20)	12.9% (84)	3.42	650
Work Development/Job Placement	17.5% (114)	28.3% (184)	36.9% (240)	2.6% (17)	14.6% (95)	3.32	650
Counseling	35.1% (228)	41.7% (271)	14.2% (92)	5.8% (38)	3.2% (21)	4.00	650
Registration/Admissions/Records	28.8% (187)	45.5% (296)	19.1% (124)	3.5% (23)	3.1% (20)	3.93	650
Assessment Center	24.9% (162)	38.0% (247)	27.7% (180)	2.3% (15)	7.1% (46)	3.71	650
Disabled Students (DSPS) Services	16.5% (107)	25.5% (166)	38.5% (250)	2.3% (15)	17.2% (112)	3.22	650
EOPS/CARE/Calworks/Student Support Services	26.0% (169)	28.9% (188)	30.0% (195)	2.3% (15)	12.8% (83)	3.53	650
Financial Aid	30.5% (198)	36.5% (237)	22.0% (143)	4.0% (26)	7.1% (46)	3.79	650
Bursar's (Payment Office)	19.4% (126)	32.0% (208)	34.5% (224)	2.0% (13)	12.2% (79)	3.44	650

					skipped q	uestion	1
					answered question		650
Cafeteria	26.2% (170)	41.8% (272)	23.1% (150)	3.7% (24)	5.2% (34)	3.80	650
Bookstore	28.0% (182)	44.3% (288)	18.2% (118)	4.6% (30)	4.9% (32)	3.86	650
Childcare	17.4% (113)	25.2% (164)	36.9% (240)	2.9% (19)	17.5% (114)	3.22	650
Campus Security	17.4% (113)	33.5% (218)	33.4% (217)	5.8% (38)	9.8% (64)	3.43	650
Health Services	16.8% (109)	32.6% (212)	33.1% (215)	4.3% (28)	13.2% (86)	3.35	650
Parking Services	15.7% (102)	37.5% (244)	26.3% (171)	9.8% (64)	10.6% (69)	3.38	650
Student Affairs	17.5% (114)	31.4% (204)	35.2% (229)	3.2% (21)	12.6% (82)	3.38	650
Veteran's Affairs	15.4% (100)	25.7% (167)	38.6% (251)	2.2% (14)	18.2% (118)	3.18	650
Transfer Center	20.3% (132)	34.0% (221)	31.1% (202)	2.0% (13)	12.6% (82)	3.47	650

47. What hours are convenient for you to use these services? Select all that apply.

	Response Percent	Response Count
8 a.m10 a.m.	42.9%	279
10 a.m12 noon	57.2%	372
12 noon-2 p.m.	49.7%	323
2 p.m4 p.m.	35.1%	228
4 p.m6 p.m.	31.5%	205
6 p.m8 p.m.	25.8%	168
	answered question	650
	skipped question	1

48. The Library book collection and data base services are adequate. Response Response Percent Count Strongly Agree 26.5% 172 48.2% Agree 313 Undecided 10.0% 65 Disagree 6.0% 39 Strongly Disagree 2.0% 13 Do not know 7.4% 48

		skipped question

answered question

650

1

49. IVC should add a requirement for work experience, field experience, or a service project to all majors and certificates.

	Response Percent	Response Count
Strongly Agree	24.8%	161
Agree	32.6%	212
Undecided	17.2%	112
Disagree	10.6%	69
Strongly Disagree	6.8%	44
Do not know	8.0%	52
	answered question	650
	skipped question	1

50. IVC should offer an exchange program with a college in another country for students.

	Response Percent	Response Count
Strongly Agree	40.5%	263
Agree	35.4%	230
Undecided	12.8%	83
Disagree	2.8%	18
Strongly Disagree	2.8%	18
Do not know	5.8%	38
	answered question	650
	skipped question	1

51. The buildings, roads, and lawns at IVC are well maintained.

	Response Percent	Response Count
Strongly Agree	25.7%	167
Agree	53.8%	350
Undecided	10.9%	71
Disagree	8.2%	53
Strongly Disagree	1.4%	9
	answered question	650
	skipped question	1

52. Safety procedures were identified for me so that I know what to do during natural disasters and other emergency situations.

	Response Percent	Response Count
Strongly Agree	13.7%	89
Agree	36.5%	237
Undecided	19.1%	124
Disagree	19.7%	128
Strongly Disagree	11.1%	72
	answered question	650
	skipped question	1

53. Do you feel safe walking around campus?				
	Response Percent	Response Count		
Yes	95.1%	618		
No	4.9%	32		
	answered question	650		
	skipped question	1		

54. Do you feel safe walking in the parking lot?				
		Response Percent	Response Count	
Yes		82.6%	537	
No		17.4%	113	
		answered question	650	
		skipped question	1	

55. I believe the student government is effective in representing students.

	Response Percent	Response Count
Strongly Agree	11.2%	73
Agree	33.7%	219
Undecided	40.9%	266
Disagree	10.0%	65
Strongly Disagree	4.2%	27
	answered question	650
	skipped question	1

56. I have attended student activities organized at IVC.				
	Response Percent	Response Count		
Always	3.5%	23		
Very frequently	5.7%	37		
Occasionaly	27.8%	181		
Rarely	28.5%	185		
Never	34.5%	224		
	answered question	650		
	skipped question	1		

57. Comments about services.	
	Response Count
	224
answered question	224
skipped question	427

58. QUESTIONS THAT WILL HELP IVC DETERMINE IF WE SHOULD CONTINUE WINTER SESSION What was your reason for enrolling for winter session? (Check all that apply.)

	Response Percent	Response Count
Requirements for graduation, transfer, major, certificate	59.1%	384
To repeat a class because of failing grade	17.2%	112
Career advancement	35.5%	231
Self Interest	23.7%	154
I have never attended winter session	21.1%	137
	answered question	650
	skipped question	1

59. In regards to winter session, what is your opinion about taking classes 5 days a week for 5 weeks?

	Response Percent	Response Count
Works for me	43.4%	281
Too many days per week	26.1%	169
Too fast paced for the information being presented	12.2%	79
Conflicts with other life responsibilities (work)	14.4%	93
Doesn't match my child's school schedule	1.1%	7
Other	2.9%	19
	answered question	648
	skipped question	3

60. If you currently participate in winter session, how many units are you able to take? Response Response Percent Count 0.5-3.0 41.4% 252 3.5-6.0 46.1% 281 6.5-9.0 12.5% 76 answered question 609 skipped question 42

61. If you currently participate in summer session, how many units are you able to take?

	Response Percent	Response Count
0.5-3.0	35.3%	214
3.5-6.0	47.0%	285
6.5-9.0	17.8%	108
	answered question	607
	skipped question	44

62. What is your opinion about scheduling a winter session? Response Response Percent Count Winter session should be 550 84.6% continued. Winter session should be 3.8% 25 discontinued. Winter session should be discontinued, but replaced with two 1.2% 8 summer sessions. I don't know. 67 Γ 10.3% answered question 650 1 skipped question